

Transcript: Justin

Mills-5996326763839488-4717481595191296

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Justin. How can I help you today? I want to, um, cancel my benefits. Okay. What's the staffing agency you work for? TRC. And the last four of your Social? 6687. And what was your first and last name? DaShawn Hightwood. And for security purposes, could you verify the home address, including city, state and zip code, DaShawn? 141 State Lane, Orangeburg, South Carolina, 29118. And your date of birth? 09/23/2001. And a good telephone number have is 803-535-9121. Yes, sir. And the email it has is dz23h@gmail? Yes, sir. Okay. Um, so I'll go ahead and cancel the coverage for you. However, I do want to let you know cancellations do take one to two weeks to go through. So, it is possible for you to experience one or two more final payroll deductions, but after that you should be officially canceled. Okay, DaShawn? Okay. Okay. Well, is there anything else I can help you out with today? That's it. That's everything. Awesome. Well, thank you for calling Benefits and a Card, and I hope you have a wonderful day, all right? All right. Thank you. You're welcome. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_2: I want to, um, cancel my benefits.

Speaker speaker_1: Okay. What's the staffing agency you work for?

Speaker speaker_2: TRC.

Speaker speaker_1: And the last four of your Social?

Speaker speaker_2: 6687.

Speaker speaker_1: And what was your first and last name?

Speaker speaker_2: DaShawn Hightwood.

Speaker speaker_1: And for security purposes, could you verify the home address, including city, state and zip code, DaShawn?

Speaker speaker_2: 141 State Lane, Orangeburg, South Carolina, 29118.

Speaker speaker_1: And your date of birth?

Speaker speaker_2: 09/23/2001.

Speaker speaker_1: And a good telephone number have is 803-535-9121.

Speaker speaker_2: Yes, sir.

Speaker speaker_1: And the eme- email it has is dz23h@gmail?

Speaker speaker_2: Yes, sir.

Speaker speaker_1: Okay. Um, so I'll go ahead and cancel the coverage for you. However, I do want to let you know cancellations do take one to two weeks to go through. So, it is possible for you to experience one or two more final payroll deductions, but after that you should be officially canceled. Okay, DaShawn?

Speaker speaker_2: Okay.

Speaker speaker_1: Okay. Well, is there anything else I can help you out with today?

Speaker speaker_2: That's it. That's everything.

Speaker speaker_1: Awesome. Well, thank you for calling Benefits and a Card, and I hope you have a wonderful day, all right?

Speaker speaker_2: All right. Thank you.

Speaker speaker_1: You're welcome. Bye-bye.