

## **Transcript: Justin**

**Mills-5989087462866944-5919356890431488**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. You are calling Benefits and Your Card, this is Justin. How can I help you today? Yes, I just want to option out the, um, health benefit. Okay. What's the staffing agency you work for? WorkSmart. And the last four of your social? 9450. What was your first and last name? Christopher Clark. And for security purposes, can you verify the home address, including city, state and zip code? 3611 Rice Mine Road Northeast, Lot 340, Tuscaloosa, Alabama 35406. And confirm your date of birth? 6/10/03. And your telephone number I have is 205-246-8874. Yes, sir. And the email I have is lilclark19@gmail. Yes, sir. Okay. So I'll go ahead and opt you out. Is there anything else I can help you out with today? Okay. Is there anything else I can help you out with today? Yeah. That's all. Lilclarkjunior19, right? Yes, sir. That's the one I had. Okay. Okay. So I'll go ahead and opt you out. Is there anything else I could help you out with today, Christopher? No, sir. That'd be all. Awesome. Well, thank you for calling Benefits and Your Card, and I hope you have a wonderful day, okay? Yes, sir. You too. Thank you. Bye-bye.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: You are calling Benefits and Your Card, this is Justin. How can I help you today?

Speaker speaker\_2: Yes, I just want to option out the, um, health benefit.

Speaker speaker\_1: Okay. What's the staffing agency you work for?

Speaker speaker\_2: WorkSmart.

Speaker speaker\_1: And the last four of your social?

Speaker speaker\_2: 9450.

Speaker speaker\_1: What was your first and last name?

Speaker speaker\_2: Christopher Clark.

Speaker speaker\_1: And for security purposes, can you verify the home address, including city, state and zip code?

Speaker speaker\_2: 3611 Rice Mine Road Northeast, Lot 340, Tuscaloosa, Alabama 35406.

Speaker speaker\_1: And confirm your date of birth?

Speaker speaker\_2: 6/10/03.

Speaker speaker\_1: And your telephone number I have is 205-246-8874.

Speaker speaker\_2: Yes, sir.

Speaker speaker\_1: And the email I have is lilclark19@gmail.

Speaker speaker\_2: Yes, sir.

Speaker speaker\_1: Okay. So I'll go ahead and opt you out. Is there anything else I can help you out with today?

Speaker speaker\_2: Okay.

Speaker speaker\_1: Is there anything else I can help you out with today?

Speaker speaker\_2: Yeah. That's all. Lilclarkjunior19, right?

Speaker speaker\_1: Yes, sir. That's the one I had.

Speaker speaker\_2: Okay.

Speaker speaker\_1: Okay. So I'll go ahead and opt you out. Is there anything else I could help you out with today, Christopher?

Speaker speaker\_2: No, sir. That'd be all.

Speaker speaker\_1: Awesome. Well, thank you for calling Benefits and Your Card, and I hope you have a wonderful day, okay?

Speaker speaker\_2: Yes, sir. You too.

Speaker speaker\_1: Thank you. Bye-bye.