

## **Transcript: Justin**

**Mills-5972419458154496-4931218051219456**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and Our Cards. This is Justin. How can I help you today? I work part-time at the Kingsport Carousel, and I received, um, a text today saying it was open enrollment and to contact you people. Is this for health insurance or what? Uh, correct. For health insurance through your staffing agency. Yes, sir. Uh, okay. I'm retired. I don't n- I don't have it. Okay. No worries. Um, did... So did you wanna opt out of benefits? I can opt you out if need be. I'm not in benefits. Okay. No worries. Is there anything else I could help you out with today? That's all. Thank you. You're welcome. You have a great day, okay? All right. Bye.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits and Our Cards. This is Justin. How can I help you today?

Speaker speaker\_2: I work part-time at the Kingsport Carousel, and I received, um, a text today saying it was open enrollment and to contact you people. Is this for health insurance or what?

Speaker speaker\_1: Uh, correct. For health insurance through your staffing agency. Yes, sir.

Speaker speaker\_2: Uh, okay. I'm retired. I don't n- I don't have it.

Speaker speaker\_1: Okay. No worries. Um, did... So did you wanna opt out of benefits? I can opt you out if need be.

Speaker speaker\_2: I'm not in benefits.

Speaker speaker\_1: Okay. No worries. Is there anything else I could help you out with today?

Speaker speaker\_2: That's all. Thank you.

Speaker speaker\_1: You're welcome. You have a great day, okay?

Speaker speaker\_2: All right. Bye.