

Transcript: Justin

Mills-5949904164012032-6519319351836672

Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hello. I'm just trying to get copies of my dental and vision cards. Yeah, let me check on that for you. What's the staffing agency you work for? WorkSmart Staffing. And the last four of your social? 1966. And what were your first and last name? It's Corbyn Dibble. And for security purposes, could you verify your home address, including city, state and zip code? It's, uh, 25 Pelham Road, Apartment 237, Greenville, South Carolina, 29615. And confirm your date of birth? 03/05/2002. And a good telephone number you have is 574-710-9909? Yeah. And the email I have is kdibbell7272@gmail? Yeah. Okay. Um, well here, do you mind if I place you on a brief hold while I search up the information or email it to you? Yeah, that's fine. Okay. Hello, Corbyn. You still there? Yeah. Awesome. Thank you so much for holding. So, I went ahead and emailed you all of your ID cards to the email we had on file. Email that you should look out for will be coming from info, that's I-N-F-O, @benefitsandacard.com. However, if you don't see them in your inbox, be sure to check your spam or check your junk folder. Okay? I got it. Thank you. You're welcome. Is there anything else I could assist you with today? No, thank you. Awesome. Well, you have a wonderful day, okay? You too. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: Hello. I'm just trying to get copies of my dental and vision cards.

Speaker speaker_0: Yeah, let me check on that for you. What's the staffing agency you work for?

Speaker speaker_1: WorkSmart Staffing.

Speaker speaker_0: And the last four of your social?

Speaker speaker_1: 1966.

Speaker speaker_0: And what were your first and last name?

Speaker speaker_1: It's Corbyn Dibble.

Speaker speaker_0: And for security purposes, could you verify your home address, including city, state and zip code?

Speaker speaker_1: It's, uh, 25 Pelham Road, Apartment 237, Greenville, South Carolina, 29615.

Speaker speaker_0: And confirm your date of birth?

Speaker speaker_1: 03/05/2002.

Speaker speaker_0: And a good telephone number you have is 574-710-9909?

Speaker speaker_1: Yeah.

Speaker speaker_0: And the email I have is kdibbell7272@gmail?

Speaker speaker_1: Yeah.

Speaker speaker_0: Okay. Um, well here, do you mind if I place you on a brief hold while I search up the information or email it to you?

Speaker speaker_1: Yeah, that's fine.

Speaker speaker_0: Okay. Hello, Corbyn. You still there?

Speaker speaker_1: Yeah.

Speaker speaker_0: Awesome. Thank you so much for holding. So, I went ahead and emailed you all of your ID cards to the email we had on file. Email that you should look out for will be coming from info, that's I-N-F-O, @benefitsandacard.com. However, if you don't see them in your inbox, be sure to check your spam or check your junk folder. Okay?

Speaker speaker_1: I got it. Thank you.

Speaker speaker_0: You're welcome. Is there anything else I could assist you with today?

Speaker speaker_1: No, thank you.

Speaker speaker_0: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_1: You too.

Speaker speaker_0: Thank you. Bye-bye.