

Transcript: Justin

Mills-5943786639245312-5137630966628352

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Uh, my name's Andrew Mitchell. Uh, I just got a text message. I was, uh... I've been auto enrolled into the... hold on one second. The Telex- Okay. And they said to call this number to make changes before your window closes. I'd like to opt out of that. Okay. What's the staffing agency you work for? Serge. And the last four of your social? Uh, two, five, seven, four. And for security purposes, can you verify your home address, including city, state and zip code, Andrew? 865 Mary Lane, Sidney, Ohio. And your date of birth? 5/16/98. And a good telephone number you have is 937-489-3508? Yeah. And that email you have is lamontemitchell937@gmail? Yes. Okay, so I'll go ahead and opt you out. Is there anything else I could help you out with today? Uh, no, sir. Awesome. Well, you have a wonderful day, okay? Thank you, too. Thank you. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_2: Uh, my name's Andrew Mitchell. Uh, I just got a text message. I was, uh... I've been auto enrolled into the... hold on one second. The Telex-

Speaker speaker_0: Okay.

Speaker speaker_2: And they said to call this number to make changes before your window closes. I'd like to opt out of that.

Speaker speaker_1: Okay. What's the staffing agency you work for?

Speaker speaker_2: Serge.

Speaker speaker_1: And the last four of your social?

Speaker speaker_2: Uh, two, five, seven, four.

Speaker speaker_1: And for security purposes, can you verify your home address, including city, state and zip code, Andrew?

Speaker speaker_2: 865 Mary Lane, Sidney, Ohio.

Speaker speaker_1: And your date of birth?

Speaker speaker_2: 5/16/98.

Speaker speaker_1: And a good telephone number you have is 937-489-3508?

Speaker speaker_2: Yeah.

Speaker speaker_1: And that email you have is lamontemitchell937@gmail?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay, so I'll go ahead and opt you out. Is there anything else I could help you out with today?

Speaker speaker_2: Uh, no, sir.

Speaker speaker_1: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_2: Thank you, too.

Speaker speaker_1: Thank you. Bye-bye.

Speaker speaker_2: Bye.