

Transcript: Justin

Mills-5932039102218240-5972229887836160

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits ... No, we're not ready to ... How can I help you today? Hi. Uh, I'm trying to do the, um, OnTrack Staffing review benefit options. It said if I have any questions, call at the call center. And I'm trying to see the enrollment guide. And I'm not sure what I'm supposed to do here with the... You know? I can't see the enrollment guide to see any options. Um, I could possibly email it to you separately. Um, what's that staffing agency you work for one more time? Okay. Um, OnTrack Staffing. OnTrack, okay. Just let me pull up their benefit guide real quick. And do you have a good email I could send this to? Yeah, champagneowens92@gmail.com. Will you spell that for me? C-H-A-M-P-A-G-N-E O-W-E-N-S and then 92 @gmail.com. At Gmail, okay. So the email that you should be looking out for for that benefit guide will be coming from info, that's I-N-F-O, @benefits ... Okay. ... onacard.com, okay? All right, thank you so much. You're welcome. You have a great day, all right? You too, bye-bye. All right.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits ...

Speaker speaker_2: No, we're not ready to ...

Speaker speaker_1: How can I help you today?

Speaker speaker_2: Hi. Uh, I'm trying to do the, um, OnTrack Staffing review benefit options. It said if I have any questions, call at the call center. And I'm trying to see the enrollment guide. And I'm not sure what I'm supposed to do here with the... You know? I can't see the enrollment guide to see any options.

Speaker speaker_1: Um, I could possibly email it to you separately. Um, what's that staffing agency you work for one more time?

Speaker speaker_2: Okay. Um, OnTrack Staffing.

Speaker speaker_1: OnTrack, okay. Just let me pull up their benefit guide real quick. And do you have a good email I could send this to?

Speaker speaker_2: Yeah, champagneowens92@gmail.com.

Speaker speaker_1: Will you spell that for me?

Speaker speaker_2: C-H-A-M-P-A-G-N-E O-W-E-N-S and then 92 @gmail.com.

Speaker speaker_1: At Gmail, okay. So the email that you should be looking out for for that benefit guide will be coming from info, that's I-N-F-O, @benefits ...

Speaker speaker_2: Okay.

Speaker speaker_1: ... onacard.com, okay?

Speaker speaker_2: All right, thank you so much.

Speaker speaker_1: You're welcome. You have a great day, all right?

Speaker speaker_2: You too, bye-bye.

Speaker speaker_1: All right.