

Transcript: Justin

Mills-5920902943817728-5248435887751168

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Hi, Justin. This is Jenny Keller calling from provider's office to check the denied -- I mean, claim status. Justin, what is the first initial they allowed me? M as in Mary. Thank you so much. Yeah. Um, bear with me one second, okay? Okay.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_2: Hi, Justin. This is Jenny Keller calling from provider's office to check the denied -- I mean, claim status. Justin, what is the first initial they allowed me?

Speaker speaker_1: M as in Mary.

Speaker speaker_2: Thank you so much.

Speaker speaker_1: Yeah. Um, bear with me one second, okay?

Speaker speaker_2: Okay.