

Transcript: Justin

Mills-5888774216138752-4647118833762304

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits In a Card. This is Justin. How can I help you today? Um, yes. I was calling to, uh, actually cancel my benefits that I had signed up for. Okay. What's the staffing agency you work for? Yes, sir. What's the staffing agency you work for? Uh, Mega Force. And the last four of your social? Zero, one, six, zero. And what were your first and last name? Leticia Harmon. And for security purposes, can you verify your home address, including city, state and zip code, Leticia? Yes. 335 Buttercup Drive, Hamlet, North Carolina, 28345. And your date of birth? 6/14/93. And a good telephone number I have is 910-995-9746. Uh-huh. And the email I have is leticiaharmon14@gmail? Yes. Okay. So I'll go ahead and cancel the coverage for you. However, I do want to let you know cancellations do take one to two weeks to go through. So it is possible for you to experience one or two more final payroll deductions, but after that you should be officially canceled. Okay with Leticia? Okay. Okay. Is there anything else I can help you out with today? No, that was all. Awesome. Well, thank you for calling Benefits In a Card and I hope you have a wonderful day, okay? All right. You too. Thank you. Bye-bye. Thank you. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits In a Card. This is Justin. How can I help you today?

Speaker speaker_2: Um, yes. I was calling to, uh, actually cancel my benefits that I had signed up for.

Speaker speaker_1: Okay. What's the staffing agency you work for?

Speaker speaker_2: Yes, sir.

Speaker speaker_1: What's the staffing agency you work for?

Speaker speaker_2: Uh, Mega Force.

Speaker speaker_1: And the last four of your social?

Speaker speaker_2: Zero, one, six, zero.

Speaker speaker_1: And what were your first and last name?

Speaker speaker_2: Leticia Harmon.

Speaker speaker_1: And for security purposes, can you verify your home address, including city, state and zip code, Leticia?

Speaker speaker_2: Yes. 335 Buttercup Drive, Hamlet, North Carolina, 28345.

Speaker speaker_1: And your date of birth?

Speaker speaker_2: 6/14/'93.

Speaker speaker_1: And a good telephone number I have is 910-995-9746.

Speaker speaker_2: Uh-huh.

Speaker speaker_1: And the email I have is leticiaharmon14@gmail?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay. So I'll go ahead and cancel the coverage for you. However, I do want to let you know cancellations do take one to two weeks to go through. So it is possible for you to experience one or two more final payroll deductions, but after that you should be officially canceled. Okay with Leticia?

Speaker speaker_2: Okay.

Speaker speaker_1: Okay. Is there anything else I can help you out with today?

Speaker speaker_2: No, that was all.

Speaker speaker_1: Awesome. Well, thank you for calling Benefits In a Card and I hope you have a wonderful day, okay?

Speaker speaker_2: All right. You too.

Speaker speaker_1: Thank you. Bye-bye. Thank you. Bye-bye.

Speaker speaker_2: Bye.