

Transcript: Justin

Mills-5881386975838208-4616933034639360

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Um, I just got a text message with this number on it saying, "Congrats on your job with Surge. You'll be auto-enr-- en-enrolled in MEC 10 of... uh, within 30 days. So thank you." Yeah. Um, so that text message you received was just congratulating you on your job with Surge Staffing and letting you know that you will be automatically enrolled into one of their medical plans that was offered through them. So you have the option to either accept it or the option to opt out of it. It's for health insurance. Oh, so it's health insurance. That's it. Correct. It's health insurance. Yes, sir. Okay. All right. Thanks. You're welcome. You have a great day, okay?

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_2: Um, I just got a text message with this number on it saying, "Congrats on your job with Surge. You'll be auto-enr-- en- enrolled in MEC 10 of... uh, within 30 days. So thank you."

Speaker speaker_1: Yeah. Um, so that text message you received was just congratulating you on your job with Surge Staffing and letting you know that you will be automatically enrolled into one of their medical plans that was offered through them. So you have the option to either accept it or the option to opt out of it. It's for health insurance.

Speaker speaker_2: Oh, so it's health insurance. That's it.

Speaker speaker_1: Correct. It's health insurance. Yes, sir.

Speaker speaker_2: Okay. All right. Thanks.

Speaker speaker_1: You're welcome. You have a great day, okay?