

Transcript: Justin

Mills-5873925124734976-6178833409458176

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits InterCard. This is Justin. How can I help you today? Uh, yeah, I got that number, like, last week from my employer and they told me that if I didn't want the benefits to call in, which I don't even know what you guys offer at this point. But, um, being the fact that I'm not planning on going through Surge for 20 years, I'm gonna say I don't want it. Okay. No worries. Um, I can opt you out of it. So Surge Staffing will still have four of your social. 5723. You said 5723? Okay. Yes. And what was your first and last name? Angelina Groff. And you said you recently just started with Surge Staffing? Yeah. All right. 'Cause I wasn't seeing your file in our system just yet. So in order for me to create the file in our system to opt you out of their benefits, I need your full social. Well, I worked at the temp or the factory for, like, a week plus... or all last week. And then I've been Monday and Tuesday eight today, so... Or this week. Okay. So, like I said- Sorry, I just started. I literally just started. Okay. So like I said, I wasn't seeing your, your file in our system just yet. So in order for me to create the file in our system to opt you out of Surge's benefits, I need your full social. Oh, okay. Sorry. No worries. It's 290-76-5723. Okay. And your home address including city, state and zip code. 10159 Webb Road, Logan, OH 43138. Great. And your date of birth? December 16th, 1980. And a good telephone number I have is 740-279-9564? Correct. And do you have a good email? Uh, you could just... Hold on a minute. Just do pouncer2024@gmail.com. That's P-O-U-N-C-E-R and then 2024@Gmail. Okay. So I'll go ahead and opt you out. Is there anything else I could help you out with, uh, Angelina? No, that was it. Awesome. Well, you have a wonderful day, okay? All right. Thanks. You too. Thank you. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits InterCard. This is Justin. How can I help you today?

Speaker speaker_2: Uh, yeah, I got that number, like, last week from my employer and they told me that if I didn't want the benefits to call in, which I don't even know what you guys offer at this point. But, um, being the fact that I'm not planning on going through Surge for 20 years, I'm gonna say I don't want it.

Speaker speaker_1: Okay. No worries. Um, I can opt you out of it. So Surge Staffing will still have four of your social.

Speaker speaker_2: 5723.

Speaker speaker_1: You said 5723? Okay.

Speaker speaker_2: Yes.

Speaker speaker_1: And what was your first and last name?

Speaker speaker_2: Angelina Groff.

Speaker speaker_1: And you said you recently just started with Surge Staffing?

Speaker speaker_2: Yeah.

Speaker speaker_1: All right. 'Cause I wasn't seeing your file in our system just yet. So in order for me to create the file in our system to opt you out of their benefits, I need your full social.

Speaker speaker_2: Well, I worked at the temp or the factory for, like, a week plus... or all last week. And then I've been Monday and Tuesday eight today, so... Or this week.

Speaker speaker_1: Okay. So, like I said-

Speaker speaker_2: Sorry,

Speaker speaker_3: I just started. I literally just started.

Speaker speaker_1: Okay. So like I said, I wasn't seeing your, your file in our system just yet. So in order for me to create the file in our system to opt you out of Surge's benefits, I need your full social.

Speaker speaker_2: Oh, okay. Sorry.

Speaker speaker_1: No worries.

Speaker speaker_2: It's 290-76-5723.

Speaker speaker_1: Okay. And your home address including city, state and zip code.

Speaker speaker_2: 10159 Webb Road, Logan, OH 43138.

Speaker speaker_1: Great. And your date of birth?

Speaker speaker_2: December 16th, 1980.

Speaker speaker_1: And a good telephone number I have is 740-279-9564?

Speaker speaker_2: Correct.

Speaker speaker_1: And do you have a good email?

Speaker speaker_2: Uh, you could just... Hold on a minute. Just do pouncer2024@gmail.com. That's P-O-U-N-C-E-R and then 2024@Gmail.

Speaker speaker_1: Okay. So I'll go ahead and opt you out. Is there anything else I could help you out with, uh, Angelina?

Speaker speaker_2: No, that was it.

Speaker speaker_1: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_2: All right. Thanks. You too.

Speaker speaker_1: Thank you. Bye-bye.

Speaker speaker_2: Bye.