

## **Transcript: Justin**

**Mills-5829266826117120-5335741797810176**

### **Full Transcript**

Thank you for calling Benefits and Accords. This is Justin. How can I help you today? Hello. I'm with Surge Staffing's application, and I don't wanna enroll in this. I want to decline it. Okay, so Surge Staffing, what's the last four of your Social? 0121. And your first and last name? Christian Johnson. Am I speaking with Christian Johnson? Yes. Okay. And for security purposes, could you verify your home address, including city, state and zip code, Christian? Uh, 515 Athens... No, 515 Hines Street South, Athens, Alabama, 35611, Apartment E19. Looks like I have a different address on file. Yeah, I don't remember that address. Hey. <inaudible. Okay, confirm the full Social for me. 249930121. So, the address we have on file is 4998 Walldriana Highway, Apartment C23- Okay. ... in Madison, Alabama. All right. Yeah, I remember that one, now, since when you called that one. And the new address, I can go ahead and update it for you? Okay, it's 515- 5S- ... Hines Street South. H-I-N-E. Hello? I'm still here. I'm listening. It's 515 Hines Street South, Athens, Alabama, 35611... Apartment E19. And your date of birth? 10/29/93. And a good telephone number has 803-900-2081? Yeah. The email will have a cj1227847 at gmail? Yeah. Okay, so I'll go ahead and opt you out. Is there anything else I could help you out with today? That's it. Awesome. Well, you have a wonderful day, all right? All right.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits and Accords. This is Justin. How can I help you today?

Speaker speaker\_1: Hello. I'm with Surge Staffing's application, and I don't wanna enroll in this. I want to decline it.

Speaker speaker\_0: Okay, so Surge Staffing, what's the last four of your Social?

Speaker speaker\_1: 0121.

Speaker speaker\_0: And your first and last name?

Speaker speaker\_1: Christian Johnson.

Speaker speaker\_0: Am I speaking with Christian Johnson?

Speaker speaker\_1: Yes.

Speaker speaker\_0: Okay. And for security purposes, could you verify your home address, including city, state and zip code, Christian?

Speaker speaker\_1: Uh, 515 Athens... No, 515 Hines Street South, Athens, Alabama, 35611, Apartment E19.

Speaker speaker\_0: Looks like I have a different address on file.

Speaker speaker\_1: Yeah, I don't remember that address.

Speaker speaker\_2: Hey. <inaudible.

Speaker speaker\_0: Okay, confirm the full Social for me.

Speaker speaker\_1: 249930121.

Speaker speaker\_0: So, the address we have on file is 4998 Walldriana Highway, Apartment C23-

Speaker speaker\_1: Okay.

Speaker speaker\_0: ... in Madison, Alabama.

Speaker speaker\_1: All right. Yeah, I remember that one, now, since when you called that one.

Speaker speaker\_0: And the new address, I can go ahead and update it for you?

Speaker speaker\_1: Okay, it's 515-

Speaker speaker\_0: 5S-

Speaker speaker\_1: ... Hines Street South. H-I-N-E. Hello?

Speaker speaker\_0: I'm still here. I'm listening.

Speaker speaker\_1: It's 515 Hines Street South, Athens, Alabama, 35611... Apartment E19.

Speaker speaker\_0: And your date of birth?

Speaker speaker\_1: 10/29/93.

Speaker speaker\_0: And a good telephone number has 803-900-2081?

Speaker speaker\_1: Yeah.

Speaker speaker\_0: The email will have a cj1227847 at gmail?

Speaker speaker\_1: Yeah.

Speaker speaker\_0: Okay, so I'll go ahead and opt you out. Is there anything else I could help you out with today?

Speaker speaker\_1: That's it.

Speaker speaker\_0: Awesome. Well, you have a wonderful day, all right?

Speaker speaker\_1: All right.