

## **Transcript: Justin**

**Mills-5812336403464192-4688129988804608**

### **Full Transcript**

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Yes. Your name is Justin? Correct. How can I help you today? Okay. Um, yeah, Justin? My name is Keith Byrd. I was calling to say that I want to opt out, uh, my, uh, Benefits and a Card. Okay. What's the staffing agency you work for? I work for Integrity Trade Services. And the last four of your social? Yeah, it's 0546. And for security purposes, can you verify your home address, including city, state and zip code, Mr. Byrd? Yeah. It's 7121 Laverne Lane, Unit Number One, C like in Charles, Kinley Park, Illinois 60477. And confirm your date of birth? Yes. July 26, 1967. And a good telephone number to have is 312-405-6982? That's correct, yes. And the email have a sendmeresponse@Yahoo.com? Yeah, yeah. You can, uh, send it to that, uh, email address. Okay. So I'll go ahead and opt you out. Is there anything else I could assist you with today? No. That, that's all I needed to know, Justin. And so, just so I know, I'm not gonna be getting, like, charged through you people, then, as far as my Benefits and a Card, then, right? Correct. Yes, sir. Okay. Okay. I just wanted to make sure. And you're gonna send me, like, an email confirmation at that, uh, email address, then? Yeah, sure. Yes, sir. I can go ahead and work on that email for you. Just give me about five or ten minutes to work on it. Yeah, yeah. Sure, sure. Um, info@benefitsandacard.com is the email you should look out for, okay? Oh, yeah, yeah. Sure, sure. Definitely. Yeah. Awesome. Well, you have a wonderful weekend, okay? Yeah. All right. Bye-bye. All right. Thank you. Bye.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker\_1: Yes. Your name is Justin?

Speaker speaker\_0: Correct. How can I help you today?

Speaker speaker\_1: Okay. Um, yeah, Justin? My name is Keith Byrd. I was calling to say that I want to opt out, uh, my, uh, Benefits and a Card.

Speaker speaker\_0: Okay. What's the staffing agency you work for?

Speaker speaker\_1: I work for Integrity Trade Services.

Speaker speaker\_0: And the last four of your social?

Speaker speaker\_1: Yeah, it's 0546.

Speaker speaker\_0: And for security purposes, can you verify your home address, including city, state and zip code, Mr. Byrd?

Speaker speaker\_1: Yeah. It's 7121 Laverne Lane, Unit Number One, C like in Charles, Kinley Park, Illinois 60477.

Speaker speaker\_0: And confirm your date of birth?

Speaker speaker\_1: Yes. July 26, 1967.

Speaker speaker\_0: And a good telephone number to have is 312-405-6982?

Speaker speaker\_1: That's correct, yes.

Speaker speaker\_0: And the email have a sendmeresponse@Yahoo.com?

Speaker speaker\_1: Yeah, yeah. You can, uh, send it to that, uh, email address.

Speaker speaker\_0: Okay. So I'll go ahead and opt you out. Is there anything else I could assist you with today?

Speaker speaker\_1: No. That, that's all I needed to know, Justin. And so, just so I know, I'm not gonna be getting, like, charged through you people, then, as far as my Benefits and a Card, then, right?

Speaker speaker\_0: Correct. Yes, sir.

Speaker speaker\_1: Okay. Okay. I just wanted to make sure. And you're gonna send me, like, an email confirmation at that, uh, email address, then?

Speaker speaker\_0: Yeah, sure. Yes, sir. I can go ahead and work on that email for you. Just give me about five or ten minutes to work on it.

Speaker speaker\_1: Yeah, yeah. Sure, sure.

Speaker speaker\_0: Um, info@benefitsandacard.com is the email you should look out for, okay?

Speaker speaker\_1: Oh, yeah, yeah. Sure, sure. Definitely. Yeah.

Speaker speaker\_0: Awesome. Well, you have a wonderful weekend, okay?

Speaker speaker\_1: Yeah.

Speaker speaker\_0: All right. Bye-bye.

Speaker speaker\_1: All right. Thank you. Bye.