

Transcript: Justin

Mills-5806702705295360-4957265816764416

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Justin. How can I help you today? Hey, Justin. I'm trying to find out... Uh, I just kind of, um, I insurance through this company. Um, I want to find out if my doctor is in their system or not. Am I calling the right number or do you need to call somebody else? Yeah. So you would actually have to reach out to MultiPlan and I can provide you with their telephone number, uh, because we don't- Yeah, that's- ... have that list on hand. Okay. Yeah. Let me get that number. Just let me know whenever you're ready. Yep. Okay. What's the number? Okay, so MultiPlan's telephone number is 800-457- Hold on, hold on. My pen just died. Okay. 800- 457- 457- 1403. 1403. And that's MultiPlan, right? Correct. Yes, sir. All right. Thank you. You're welcome. You have a great day, okay? Good. Uh, bye. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Justin. How can I help you today?

Speaker speaker_2: Hey, Justin. I'm trying to find out... Uh, I just kind of, um, I insurance through this company. Um, I want to find out if my doctor is in their system or not. Am I calling the right number or do you need to call somebody else?

Speaker speaker_1: Yeah. So you would actually have to reach out to MultiPlan and I can provide you with their telephone number, uh, because we don't-

Speaker speaker_2: Yeah, that's-

Speaker speaker_1: ... have that list on hand.

Speaker speaker_2: Okay. Yeah. Let me get that number.

Speaker speaker_1: Just let me know whenever you're ready.

Speaker speaker_2: Yep. Okay. What's the number?

Speaker speaker_1: Okay, so MultiPlan's telephone number is 800-457-

Speaker speaker_2: Hold on, hold on. My pen just died. Okay. 800-

Speaker speaker_1: 457-

Speaker speaker_2: 457-

Speaker speaker_1: 1403.

Speaker speaker_2: 1403. And that's MultiPlan, right?

Speaker speaker_1: Correct. Yes, sir.

Speaker speaker_2: All right. Thank you.

Speaker speaker_1: You're welcome. You have a great day, okay?

Speaker speaker_2: Good. Uh, bye.

Speaker speaker_1: Bye-bye.