Transcript: Justin

Mills-5806188764643328-6204661066416128

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Uh, my name is Ahmed Ahmed. Uh, I need a benefit card. Okay. So you need a benefit card, or were you wanting to enroll in the benefits? Uh, I want to enroll. Okay. What's the staffing agency you work for? Uh, Doherty Staffing. And the last four of your social? Uh, 5872. And for security purposes, can you verify your home address, including city, state and zip code? Uh, my home address is, uh, 105 Black Road. Zip code is, uh, 55343. And your date of birth? Uh, January 1st, 1988. And a good telephone number I have is 414-509-3777. Yes. And an email I have is G-E-L-Eahmed3@gmail. Yeah. Okay. Um, what did you want to be enrolled into? Uh, I need, uh, food stamp and, um, uh, cash. So this is health insurance offered through Doherty Staffing, not food stamps or cash. Okay, I need that one. So you need health insurance? Yeah. Okay. What did you want to be enrolled into, is what I'm asking you. Well, if it's not, um, the, um, food stamp and, um, and cash, I don't wanna hear. Just skip it. Okay. So like I said, Doherty Staffing doesn't offer food stamps nor cash. They offer health insurance benefits, like medical, dental, vision insurance, no food stamps or cash. Okay, I need to enroll. Okay. What did you want to be enrolled into, is what I'm asking you. So are you giving free stuffs, or, uh... No, sir. Everything is- ... I have to pay? ... deducted weekly from your paycheck. I don't work for... Uh, I'm not working now. Okay. Well, since you're not working with Doherty Staffing, um, we are the benefit administrators for them, so we... I don't know if we can get you enrolled, since you stated you're not working with them. Uh, sorry, it's a wrong number. Thank you. No wor- no worries. Have a great day. Fucking idiot. Have a great day.

Conversation Format

Speaker speaker 0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_2: Uh, my name is Ahmed Ahmed. Uh, I need a benefit card.

Speaker speaker_1: Okay. So you need a benefit card, or were you wanting to enroll in the benefits?

Speaker speaker_2: Uh, I want to enroll.

Speaker speaker_1: Okay. What's the staffing agency you work for?

Speaker speaker_2: Uh, Doherty Staffing.

Speaker speaker_1: And the last four of your social?

Speaker speaker_2: Uh, 5872.

Speaker speaker_1: And for security purposes, can you verify your home address, including city, state and zip code?

Speaker speaker_2: Uh, my home address is, uh, 105 Black Road. Zip code is, uh, 55343.

Speaker speaker_1: And your date of birth?

Speaker speaker_2: Uh, January 1st, 1988.

Speaker speaker_1: And a good telephone number I have is 414-509-3777.

Speaker speaker_2: Yes.

Speaker speaker_1: And an email I have is G-E-L-Eahmed3@gmail.

Speaker speaker_2: Yeah.

Speaker speaker_1: Okay. Um, what did you want to be enrolled into?

Speaker speaker_2: Uh, I need, uh, food stamp and, um, uh, cash.

Speaker speaker_1: So this is health insurance offered through Doherty Staffing, not food stamps or cash.

Speaker speaker_2: Okay, I need that one.

Speaker speaker 1: So you need health insurance?

Speaker speaker_2: Yeah.

Speaker speaker_1: Okay. What did you want to be enrolled into, is what I'm asking you.

Speaker speaker_2: Well, if it's not, um, the, um, food stamp and, um, and cash, I don't wanna hear. Just skip it.

Speaker speaker_1: Okay. So like I said, Doherty Staffing doesn't offer food stamps nor cash. They offer health insurance benefits, like medical, dental, vision insurance, no food stamps or cash.

Speaker speaker_2: Okay, I need to enroll.

Speaker speaker_1: Okay. What did you want to be enrolled into, is what I'm asking you.

Speaker speaker_2: So are you giving free stuffs, or, uh...

Speaker speaker_1: No, sir. Everything is-

Speaker speaker 2: ... I have to pay?

Speaker speaker_1: ... deducted weekly from your paycheck.

Speaker speaker_2: I don't work for... Uh, I'm not working now.

Speaker speaker_1: Okay. Well, since you're not working with Doherty Staffing, um, we are the benefit administrators for them, so we... I don't know if we can get you enrolled, since you stated you're not working with them.

Speaker speaker_2: Uh, sorry, it's a wrong number. Thank you.

Speaker speaker_1: No wor- no worries. Have a great day. Fucking idiot.

Speaker speaker_2: Have a great day.