

Transcript: Justin

Mills-5790442311860224-5705910359375872

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling 300-777-4440. How can I help you today? Hello, Justin. Uh, I was just calling you guys back 'cause I had a missed call with you guys. Um, it says that, I, uh, it says that I had a job interview with you guys and I had to call you guys within the next 30 days. Uh, I had got approved Search Staffing. Um, so that text message that you probably received was just congratulating you on a job with Search Staffing and letting you know that you would be automatically enrolled into one of their medical plans that is offered through them. So you have the option to either accept it or the option to opt out of it for health insurance. Oh, okay. So how much would I have to pay for it? Um, I believe the automatic enrollment is \$16.80 a week. Oh, \$16 a week? Yeah. Okay. \$16.80. So did I have to do that today or could I do it, like, Monday or something? Um, so it was just a courtesy reminder letting you know that you had 30 days to make that final decision before they automatically enroll you. So you can do it today or you can take care of it later. It's totally up to you. Okay. I can, I can do it later then. I was just wondering- Mm-hmm. ... what the text message was. Okay, no worries. Well, is there anything else I can help you out with today? No, that'll be all. Thank you. You're welcome. You have a great day, okay? You too. All right, bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling 300-777-4440. How can I help you today?

Speaker speaker_2: Hello, Justin. Uh, I was just calling you guys back 'cause I had a missed call with you guys. Um, it says that, I, uh, it says that I had a job interview with you guys and I had to call you guys within the next 30 days. Uh, I had got approved Search Staffing.

Speaker speaker_1: Um, so that text message that you probably received was just congratulating you on a job with Search Staffing and letting you know that you would be automatically enrolled into one of their medical plans that is offered through them. So you have the option to either accept it or the option to opt out of it for health insurance.

Speaker speaker_2: Oh, okay. So how much would I have to pay for it?

Speaker speaker_1: Um, I believe the automatic enrollment is \$16.80 a week.

Speaker speaker_2: Oh, \$16 a week?

Speaker speaker_1: Yeah.

Speaker speaker_2: Okay.

Speaker speaker_1: \$16.80.

Speaker speaker_2: So did I have to do that today or could I do it, like, Monday or something?

Speaker speaker_1: Um, so it was just a courtesy reminder letting you know that you had 30 days to make that final decision before they automatically enroll you. So you can do it today or you can take care of it later. It's totally up to you.

Speaker speaker_2: Okay. I can, I can do it later then. I was just wondering-

Speaker speaker_1: Mm-hmm.

Speaker speaker_2: ... what the text message was.

Speaker speaker_1: Okay, no worries. Well, is there anything else I can help you out with today?

Speaker speaker_2: No, that'll be all. Thank you.

Speaker speaker_1: You're welcome. You have a great day, okay?

Speaker speaker_2: You too.

Speaker speaker_1: All right, bye-bye.