

Transcript: Justin

Mills-5785434933215232-5935153332404224

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefit Center Card. This is Justin. How can I help you today? Hey. Yes. This is, uh, Henry Jordan. I just had a call from y'all. Oh. Was there a voicemail left by any chance? Uh, no. Uh, my voicemail box was full. I went to ... Mm-hmm. ... listen for it and it was already full. Okay. Let's see. Um, so there's probably an outbound call to you regarding, uh, open enrollment through your employer. Uh, it was just a courtesy reminder letting you know that your employer was in open enrollment up until the 11th. Yes. Sorry. Um, right... I've, uh, already, uh, registered for the insurance. I just started there. It's just I'll check it out soon. Okay. Well, since you already enrolled, you should... you can go ahead and disregard the phone call. It was just a courtesy reminder letting you know that you were still eligible. Okay? Okay. All right. Thank you very much. You're welcome. You have a great day. Okay? Mm-hmm. You too. Mm-hmm. Bye. Bye. B- bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefit Center Card. This is Justin. How can I help you today?

Speaker speaker_2: Hey. Yes. This is, uh, Henry Jordan. I just had a call from y'all.

Speaker speaker_1: Oh. Was there a voicemail left by any chance?

Speaker speaker_2: Uh, no. Uh, my voicemail box was full. I went to ...

Speaker speaker_1: Mm-hmm.

Speaker speaker_2: ... listen for it and it was already full.

Speaker speaker_1: Okay. Let's see. Um, so there's probably an outbound call to you regarding, uh, open enrollment through your employer. Uh, it was just a courtesy reminder letting you know that your employer was in open enrollment up until the 11th.

Speaker speaker_2: Yes. Sorry. Um, right... I've, uh, already, uh, registered for the insurance. I just started there. It's just I'll check it out soon.

Speaker speaker_1: Okay. Well, since you already enrolled, you should... you can go ahead and disregard the phone call. It was just a courtesy reminder letting you know that you were

still eligible. Okay?

Speaker speaker_2: Okay. All right. Thank you very much.

Speaker speaker_1: You're welcome. You have a great day. Okay?

Speaker speaker_2: Mm-hmm. You too. Mm-hmm. Bye.

Speaker speaker_1: Bye. B- bye.