

Transcript: Justin

Mills-5759302891913216-5561798149718016

Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Yes, I was, uh, calling to make sure I'm opt out on the coverage. I was, uh, getting a job through Surge Staffing and it said I had to call this number to opt out. Yeah, let me check on that. So Surge Staffing, what's the last four of your social? 9793. And your first and last name? Travis Tidwell. Let's see here. And did you recently just start with, uh, Surge Staffing? Yeah, I'm fixing to start with them. It'll probably be Thursday. Okay, because it wasn't seeing your file in our system just yet. So in order for me to create the file in our system to opt you out of Surge's benefits, I need your full social. 412-65-9793. Okay. And will you spell your first and last name for me please? Travis is T-R-A-V-I-S. Tidwell is T-I-D-W-E-L-L... And your home address, including city, state and zip code. 220 Hannah Road, Dixon, Tennessee 37055. And your date of birth? 2/15/1989. And a good telephone number has a 615-744-9897. Yep, that's it. And do you have a good email by any chance? Uh, tidwellboy@gmail.com. @Gmail. Okay. So I'll go ahead and opt you out. Is there anything else I could assist you with today, Travis? That's it. Awesome. Well, you have a wonderful day, okay? You too. Thank you, sir. You're welcome. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: Yes, I was, uh, calling to make sure I'm opt out on the coverage. I was, uh, getting a job through Surge Staffing and it said I had to call this number to opt out.

Speaker speaker_0: Yeah, let me check on that. So Surge Staffing, what's the last four of your social?

Speaker speaker_1: 9793.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Travis Tidwell.

Speaker speaker_0: Let's see here. And did you recently just start with, uh, Surge Staffing?

Speaker speaker_1: Yeah, I'm fixing to start with them. It'll probably be Thursday.

Speaker speaker_0: Okay, because it wasn't seeing your file in our system just yet. So in order for me to create the file in our system to opt you out of Surge's benefits, I need your full social.

Speaker speaker_1: 412-65-9793.

Speaker speaker_0: Okay. And will you spell your first and last name for me please?

Speaker speaker_1: Travis is T-R-A-V-I-S. Tidwell is T-I-D-W-E-L-L...

Speaker speaker_0: And your home address, including city, state and zip code.

Speaker speaker_1: 220 Hannah Road, Dixon, Tennessee 37055.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: 2/15/1989.

Speaker speaker_0: And a good telephone number has a 615-744-9897.

Speaker speaker_1: Yep, that's it.

Speaker speaker_0: And do you have a good email by any chance?

Speaker speaker_1: Uh, tidwellboy@gmail.com.

Speaker speaker_0: @Gmail. Okay. So I'll go ahead and opt you out. Is there anything else I could assist you with today, Travis?

Speaker speaker_1: That's it.

Speaker speaker_0: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_1: You too. Thank you, sir.

Speaker speaker_0: You're welcome. Bye-bye.

Speaker speaker_1: Bye.