

## **Transcript: Justin**

**Mills-5740559006646272-6348139978506240**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and Our Cards. This is Justin Hunter. How can I help you today? Uh, yes, Justin. My name is David Hall, and I went through Surge yesterday, and I'm supposed to be starting a job Wednesday morning. Okay. And they told me to call this number if I wanted to opt out on the insurance. Okay, and you said you recently just started with them yesterday, correct? Well, uh, I start Wednesday morning. Yeah, okay. A job for Surge. Okay, so in order for me to create a file in our system to opt you out of Surge's benefits, I need your full Socials. Okay, it's 404-88-8626. And your first and last name? David Hall. David Hall. And your home address, including city, state and ZIP code? 2424 Admore Lane, Lot 158, Clarksville, Indiana, 47129. And your date of birth? 10/24/1970. And a good telephone number I have is 648-1741. Yes, sir. And do you have a good email? It's, uh, SGHImprovements@gmail.com. At j... No, okay. So I'll go ahead and opt you out, but is there anything else I can help you out with today, Mr. Hall? Nope, that's it. Awesome. Well, thank you for calling Benefits and Our Cards, and I hope you have a wonderful day, okay? Uh, you too. Thank you. Thank you. B- bye-bye.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits and Our Cards. This is Justin Hunter. How can I help you today?

Speaker speaker\_2: Uh, yes, Justin. My name is David Hall, and I went through Surge yesterday, and I'm supposed to be starting a job Wednesday morning.

Speaker speaker\_1: Okay.

Speaker speaker\_2: And they told me to call this number if I wanted to opt out on the insurance.

Speaker speaker\_1: Okay, and you said you recently just started with them yesterday, correct?

Speaker speaker\_2: Well, uh, I start Wednesday morning.

Speaker speaker\_1: Yeah, okay.

Speaker speaker\_2: A job for Surge.

Speaker speaker\_1: Okay, so in order for me to create a file in our system to opt you out of Surge's benefits, I need your full Socials.

Speaker speaker\_2: Okay, it's 404-88-8626.

Speaker speaker\_1: And your first and last name?

Speaker speaker\_2: David Hall.

Speaker speaker\_1: David Hall. And your home address, including city, state and ZIP code?

Speaker speaker\_2: 2424 Admore Lane, Lot 158, Clarksville, Indiana, 47129.

Speaker speaker\_1: And your date of birth?

Speaker speaker\_2: 10/24/1970.

Speaker speaker\_1: And a good telephone number I have is 648-1741.

Speaker speaker\_2: Yes, sir.

Speaker speaker\_1: And do you have a good email?

Speaker speaker\_2: It's, uh, SGHImprovements@gmail.com.

Speaker speaker\_1: At j... No, okay. So I'll go ahead and opt you out, but is there anything else I can help you out with today, Mr. Hall?

Speaker speaker\_2: Nope, that's it.

Speaker speaker\_1: Awesome. Well, thank you for calling Benefits and Our Cards, and I hope you have a wonderful day, okay?

Speaker speaker\_2: Uh, you too. Thank you.

Speaker speaker\_1: Thank you. B- bye-bye.