

Transcript: Justin

Mills-5715787397644288-5461599388352512

Full Transcript

Thank you for calling Benefits and Occurrences. This is Justin. How can I help you today?
Um, I was just calling to see what this is about. I just got off work and then I got a message that says, "Congrats on your job with Surge. You will be auto enrolled to, in MEC." I don't... Tela- TeleRx within 30 days," and it said, "Call Vic." I was just trying to see what that meant. Yeah, the text message you received was just congratulating you on a job with Surge Staffing, letting you know you would be automatically enrolled into one of their medical plans that was offered through them. So you have the option to either accept it or the option to opt out of it. It's for health insurance. Okay. Uh, what, when, what are the steps are... Uh, sorry. What are the steps with stepping in? Uh, nothing. Um, it's an auto enrollment, so you can disregard the text message if you wanted to accept the auto enrollment. Okay. All right. Sounds good. So just it automatically enrolls me? Yes, sir. All right. Sounds good. I appreciate it. You're welcome. You have a great day, okay? You too. Bye-bye. All right. Goodbye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and Occurrences. This is Justin. How can I help you today?

Speaker speaker_1: Um, I was just calling to see what this is about. I just got off work and then I got a message that says, "Congrats on your job with Surge. You will be auto enrolled to, in MEC." I don't... Tela- TeleRx within 30 days," and it said, "Call Vic." I was just trying to see what that meant.

Speaker speaker_0: Yeah, the text message you received was just congratulating you on a job with Surge Staffing, letting you know you would be automatically enrolled into one of their medical plans that was offered through them. So you have the option to either accept it or the option to opt out of it. It's for health insurance.

Speaker speaker_1: Okay. Uh, what, when, what are the steps are... Uh, sorry. What are the steps with stepping in?

Speaker speaker_0: Uh, nothing. Um, it's an auto enrollment, so you can disregard the text message if you wanted to accept the auto enrollment.

Speaker speaker_1: Okay. All right. Sounds good. So just it automatically enrolls me?

Speaker speaker_0: Yes, sir.

Speaker speaker_1: All right. Sounds good. I appreciate it.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: You too. Bye-bye.

Speaker speaker_0: All right. Goodbye.