

Transcript: Justin

Mills-5689154074525696-4646804111966208

Full Transcript

Your call may be monitored or recorded for quality assurance- Mm-hmm. ... purposes. Thank you for calling Benefits and ... This is Justin. How can I help you today? Yes, is this regarding, um, healthcare insurance? Correct, through staffing agencies, yes. Yeah, I'm declining that. Okay. What's the staffing agency you work for? Surge. Surge. And the last four of your Social? 7323. ... 23. And what was your first and last name? Angela Calhoun. And for security purposes, can you verify your home address, including city, state and zip code, Angela? 627 A-l-a-m-p-a-g-e Drive, Apartment 4, Southeast Canton, Ohio 44707. And confirm your date of birth? 12/14/'74. And a good telephone number I have for you is 234-410-9066. No, 234-322-3198. And just to confirm, 234-322-3198? Yeah. And the email I have is douglascarter080967 at gmail? Yes. Okay. Um, so I'll go ahead and opt you out. Is there anything else I could help you out with today, Angela? No. Can I opt him out also, though, or he have to call? Um, he would have to call, because I would have to- Okay. ... speak with him. Okay. All right. Thank you. You're welcome. You have a great day, okay? Okay.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance-

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: ... purposes.

Speaker speaker_2: Thank you for calling Benefits and ... This is Justin. How can I help you today?

Speaker speaker_1: Yes, is this regarding, um, healthcare insurance?

Speaker speaker_2: Correct, through staffing agencies, yes.

Speaker speaker_1: Yeah, I'm declining that.

Speaker speaker_2: Okay. What's the staffing agency you work for?

Speaker speaker_1: Surge.

Speaker speaker_2: Surge. And the last four of your Social?

Speaker speaker_1: 7323.

Speaker speaker_2: ... 23. And what was your first and last name?

Speaker speaker_1: Angela Calhoun.

Speaker speaker_2: And for security purposes, can you verify your home address, including city, state and zip code, Angela?

Speaker speaker_1: 627 A-l-a-m-p-a-g-e Drive, Apartment 4, Southeast Canton, Ohio 44707.

Speaker speaker_2: And confirm your date of birth?

Speaker speaker_1: 12/14/'74.

Speaker speaker_2: And a good telephone number I have for you is 234-410-9066.

Speaker speaker_1: No, 234-322-3198.

Speaker speaker_2: And just to confirm, 234-322-3198?

Speaker speaker_1: Yeah.

Speaker speaker_2: And the email I have is douglascarter080967 at gmail?

Speaker speaker_1: Yes.

Speaker speaker_2: Okay. Um, so I'll go ahead and opt you out. Is there anything else I could help you out with today, Angela?

Speaker speaker_1: No. Can I opt him out also, though, or he have to call?

Speaker speaker_2: Um, he would have to call, because I would have to-

Speaker speaker_1: Okay.

Speaker speaker_2: ... speak with him.

Speaker speaker_1: Okay. All right. Thank you.

Speaker speaker_2: You're welcome. You have a great day, okay?

Speaker speaker_1: Okay.