

## **Transcript: Justin**

**Mills-5678238853021696-5113275717566464**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hello, welcome to Wagner Staffing. Thank you for calling Benefits and Accords. This is Justin. How can I help you today? Hey, how you doing? Uh, I just filled out a app with, uh, Wagner Staffing. Mm-hmm. And I did the, uh, insurance, uh, part, and I would like to opt out for the, uh, uh, uh, 'cause I still had to fill that out, so I'm just on a call in, and I wanna go on and opt out before it start. Okay. So you stated you recently just started with Wagner Services? Yes, sir. I just did a application maybe 10 minutes ago. Okay. So in order for me to create a file- So it's probably not, it's probably... Okay. Yeah, I was gonna say, it's probably not in yet. So, in order f- for me to create a file in our system to opt you out of Wagner Services benefits, I need your full Social. No problem. 260-2719-34. -34. Okay. And what was your first and last name? Alphonso Leary. Alphonso. Okay. Where... And your home address, including city, state and ZIP code. 2534 Loxley Drive, Macon, Georgia 31206. 3126. And your date of birth? 3/23/73. And a good telephone number have is 478-342-9904? Yes. And do you have a good email? aaleary, L-E-A-R-A... I'm sorry, L-E-A-R-Y, 898@gmail.com. Gmail. Okay. So I'll go ahead and opt you out, but is there anything else I could help you out with today, Alphonso? That'll do it. Awesome. Well, you have a wonderful day, okay? All right. Thank you. Appreciate it. You're welcome. Bye-bye. Bye-bye. All right.

### **Conversation Format**

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_2: Hello, welcome to Wagner Staffing. Thank you for calling Benefits and Accords. This is Justin. How can I help you today?

Speaker speaker\_3: Hey, how you doing? Uh, I just filled out a app with, uh, Wagner Staffing.

Speaker speaker\_2: Mm-hmm.

Speaker speaker\_3: And I did the, uh, insurance, uh, part, and I would like to opt out for the, uh, uh, uh, 'cause I still had to fill that out, so I'm just on a call in, and I wanna go on and opt out before it start.

Speaker speaker\_2: Okay. So you stated you recently just started with Wagner Services?

Speaker speaker\_3: Yes, sir. I just did a application maybe 10 minutes ago.

Speaker speaker\_2: Okay. So in order for me to create a file-

Speaker speaker\_3: So it's probably not, it's probably... Okay. Yeah, I was gonna say, it's probably not in yet.

Speaker speaker\_2: So, in order f- for me to create a file in our system to opt you out of Wagner Services benefits, I need your full Social.

Speaker speaker\_3: No problem. 260-2719-34.

Speaker speaker\_2: -34. Okay. And what was your first and last name?

Speaker speaker\_3: Alphonso Leary.

Speaker speaker\_2: Alphonso. Okay. Where... And your home address, including city, state and ZIP code.

Speaker speaker\_3: 2534 Loxley Drive, Macon, Georgia 31206.

Speaker speaker\_2: 3126. And your date of birth?

Speaker speaker\_3: 3/23/'73.

Speaker speaker\_2: And a good telephone number have is 478-342-9904?

Speaker speaker\_3: Yes.

Speaker speaker\_2: And do you have a good email?

Speaker speaker\_3: aaleary, L-E-A-R-A... I'm sorry, L-E-A-R-Y, 898@gmail.com.

Speaker speaker\_2: Gmail. Okay. So I'll go ahead and opt you out, but is there anything else I could help you out with today, Alphonso?

Speaker speaker\_3: That'll do it.

Speaker speaker\_2: Awesome. Well, you have a wonderful day, okay?

Speaker speaker\_3: All right. Thank you. Appreciate it.

Speaker speaker\_2: You're welcome. Bye-bye.

Speaker speaker\_3: Bye-bye. All right.