

## **Transcript: Justin**

**Mills-5668342721986560-5035190353707008**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Yes. Uh, I see this guy calling. Uh, I just wonder, uh, I got message from a, a Dorothy, and I see I, I can qualify for the, uh, uh, benefit card? You know? Yeah. That's ex- So you wanted to enroll in the benefits? Yeah. Let's see, uh, what, what is the good things there for me? Um, so I can email you a copy of a benefit guide so you have something to look at before you make that final decision, if you wanted to do that. Yeah. Okay. Okay. Do you have a good email I can send this to? Uh, you can send to, uh, to sai, saixiong77 at gmail. Could you spell that for me? Uh, sai, S-A-I, S as in Sam, A-I, and Xiong, X-I-O-N-G. X-I-O-N-G. Okay. And then 77 at gmail, you said? Yes. Okay. Yeah. So the email that you should be looking for for the benefit guide will be coming from info, that's I-N-F-O, @benefitsinacard.com. Okay? Okay. Yeah. And, uh, I also wonder if, uh, I, I want to get to, uh, my, uh, my pay stuff, but I, I, I forgot my, uh, username and password. Is there any way I can get it through it online? Um, so I would honestly reach back out to Doherty Staffing regarding that information since we only deal with our health insurance here at Benefits in a Card. Okay. All right. Yeah, you can email me. I look for... I, I can look for and see how I can, uh, interesting. I, I will go for that. Okay. Is there anything else I can help you out with today? That'd be it. Thank you. Awesome. You have a wonderful weekend, okay? Bye. Bye. All right. Bye-bye.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker\_2: Yes. Uh, I see this guy calling. Uh, I just wonder, uh, I got message from a, a Dorothy, and I see I, I can qualify for the, uh, uh, benefit card? You know?

Speaker speaker\_1: Yeah. That's ex- So you wanted to enroll in the benefits?

Speaker speaker\_2: Yeah. Let's see, uh, what, what is the good things there for me?

Speaker speaker\_1: Um, so I can email you a copy of a benefit guide so you have something to look at before you make that final decision, if you wanted to do that.

Speaker speaker\_2: Yeah. Okay.

Speaker speaker\_1: Okay. Do you have a good email I can send this to?

Speaker speaker\_2: Uh, you can send to, uh, to sai, saixiong77 at gmail.

Speaker speaker\_1: Could you spell that for me?

Speaker speaker\_2: Uh, sai, S-A-I, S as in Sam, A-I, and Xiong, X-I-O-N-G.

Speaker speaker\_1: X-I-O-N-G. Okay. And then 77 at gmail, you said?

Speaker speaker\_2: Yes.

Speaker speaker\_1: Okay.

Speaker speaker\_2: Yeah.

Speaker speaker\_1: So the email that you should be looking for for the benefit guide will be coming from info, that's I-N-F-O, @benefitsinacard.com. Okay?

Speaker speaker\_2: Okay. Yeah. And, uh, I also wonder if, uh, I, I want to get to, uh, my, uh, my pay stuff, but I, I, I forgot my, uh, username and password. Is there any way I can get it through it online?

Speaker speaker\_1: Um, so I would honestly reach back out to Doherty Staffing regarding that information since we only deal with our health insurance here at Benefits in a Card.

Speaker speaker\_2: Okay. All right. Yeah, you can email me. I look for... I, I can look for and see how I can, uh, interesting. I, I will go for that.

Speaker speaker\_1: Okay. Is there anything else I can help you out with today?

Speaker speaker\_2: That'd be it. Thank you.

Speaker speaker\_1: Awesome. You have a wonderful weekend, okay?

Speaker speaker\_2: Bye. Bye.

Speaker speaker\_1: All right. Bye-bye.