## **Transcript: Justin**

## Mills-5658121006006272-6149480095727616

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits ... this is Justin. How can I help you today? Hey, this is Cory Moore. Um, uh, I, I work with Surge Staffing and, um, I, I was just trying to decline the, uh, medical card. Okay, so Surge Staffing. What's the last four of your Social? 9393. And for security purposes, can you verify your home address, including city, state and zip code, Cory? Yes. Uh, it's, uh, 10, 1032 Sun- Sundew- It's 1032 Sundew Drive, Conyers, Georgia 30013. This is, it's S-U-N-D-E-W. And your date of birth? August 21st, 1999. I think your telephone number has us 404-432-1218. Yes, sir. And the email I have is corym603 at gmail? Yes, sir. Okay, so I'll go ahead and opt you out. Is there anything else I could help you out with today? No, sir. Awesome. Well, you have a wonderful day, okay? All right. You too. Thanks. Thank you. Bye-bye.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits ... this is Justin. How can I help you today?

Speaker speaker\_2: Hey, this is Cory Moore. Um, uh, I, I work with Surge Staffing and, um, I, I was just trying to decline the, uh, medical card.

Speaker speaker\_1: Okay, so Surge Staffing. What's the last four of your Social?

Speaker speaker\_2: 9393.

Speaker speaker\_1: And for security purposes, can you verify your home address, including city, state and zip code, Cory?

Speaker speaker\_2: Yes. Uh, it's, uh, 10, 1032 Sun- Sundew- It's 1032 Sundew Drive, Conyers, Georgia 30013. This is, it's S-U-N-D-E-W.

Speaker speaker\_1: And your date of birth?

Speaker speaker 2: August 21st, 1999.

Speaker speaker\_1: I think your telephone number has us 404-432-1218.

Speaker speaker\_2: Yes, sir.

Speaker speaker\_1: And the email I have is corym603 at gmail?

Speaker speaker\_2: Yes, sir.

Speaker speaker\_1: Okay, so I'll go ahead and opt you out. Is there anything else I could help you out with today?

Speaker speaker\_2: No, sir.

Speaker speaker\_1: Awesome. Well, you have a wonderful day, okay?

Speaker speaker\_2: All right. You too. Thanks.

Speaker speaker\_1: Thank you. Bye-bye.