

## **Transcript: Justin**

**Mills-5631883867537408-4878868323713024**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling 300-888-4440. How can I help you today? Hello. Um, I got a, uh, text message from you guys about... Um. Sorry, I'm trying to... About being opted in for benefits within 30 days. Um, I was wondering what those benefits were. Okay. What's the staffing agency you work for? Crown Staffing. Well, I do know that Crown Services automatically enrolls their new hires into the MEC TeleRX, which is a preventative healthcare service plan, um, and a subscription to FreeRX. However, preventative healthcare services are like your physical exams, ID screenings, vaccinations. Pretty much things that generally make you stay healthy. Okay. All right. That's all I was wondering. Okay. Is there anything else I could help you out with today? No, that was all. Thank you. You're welcome. You have a great day, okay? You too. Goodbye. All right. Bye-bye.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling 300-888-4440. How can I help you today?

Speaker speaker\_2: Hello. Um, I got a, uh, text message from you guys about... Um. Sorry, I'm trying to... About being opted in for benefits within 30 days. Um, I was wondering what those benefits were.

Speaker speaker\_1: Okay. What's the staffing agency you work for?

Speaker speaker\_2: Crown Staffing.

Speaker speaker\_1: Well, I do know that Crown Services automatically enrolls their new hires into the MEC TeleRX, which is a preventative healthcare service plan, um, and a subscription to FreeRX. However, preventative healthcare services are like your physical exams, ID screenings, vaccinations. Pretty much things that generally make you stay healthy.

Speaker speaker\_2: Okay. All right. That's all I was wondering.

Speaker speaker\_1: Okay. Is there anything else I could help you out with today?

Speaker speaker\_2: No, that was all. Thank you.

Speaker speaker\_1: You're welcome. You have a great day, okay?

Speaker speaker\_2: You too. Goodbye.

Speaker speaker\_1: All right. Bye-bye.