

Transcript: Justin

Mills-5631826367660032-6388467602079744

Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Yes, sir. I'm calling, I need to cancel my benefits. Okay. What's the staffing agency you work for? Uh, BG Staffing. And the last four of your social? 9744. And what was your first and last name? Tasha Williams. And for security purposes, could you verify your home address, including city, state and zip code, Tasha? Um, 5100 . Uh, Charlotte, North Carolina 28205. And confirm your date of birth? Hello? Confirm your date of birth? Confirm your date of birth? 6/23/'82. And a good telephone number have a 704-576-6376? Yeah. And the email I have is tasha.williams3582@gmail? Yes. Okay. Um, so I'll go ahead and cancel the coverage for you. However, I do want to let you know cancellations do take one to two weeks to, to go through. So, it is possible for you to experience one or two more final payroll deductions, but after that you should be officially canceled. Okay, Tasha? So, I'm gonna keep paying for services I never used? Unfortunately, cancellations take one to two weeks to go through. Okay. Okay. Is there anything else I can assist you with today, Tasha? That's it. Awesome. Well, thank you for calling Benefits and A Card and I hope you have a wonderful day, okay? You too. Thank you. Bye-bye. Uh-huh. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: Yes, sir. I'm calling, I need to cancel my benefits.

Speaker speaker_0: Okay. What's the staffing agency you work for?

Speaker speaker_1: Uh, BG Staffing.

Speaker speaker_0: And the last four of your social?

Speaker speaker_1: 9744.

Speaker speaker_0: And what was your first and last name?

Speaker speaker_1: Tasha Williams.

Speaker speaker_0: And for security purposes, could you verify your home address, including city, state and zip code, Tasha?

Speaker speaker_1: Um, 5100 . Uh, Charlotte, North Carolina 28205.

Speaker speaker_0: And confirm your date of birth?

Speaker speaker_1: Hello?

Speaker speaker_0: Confirm your date of birth? Confirm your date of birth?

Speaker speaker_1: 6/23/'82.

Speaker speaker_0: And a good telephone number have a 704-576-6376?

Speaker speaker_1: Yeah.

Speaker speaker_0: And the email I have is tasha.williams3582@gmail?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. Um, so I'll go ahead and cancel the coverage for you. However, I do want to let you know cancellations do take one to two weeks to go through. So, it is possible for you to experience one or two more final payroll deductions, but after that you should be officially canceled. Okay, Tasha?

Speaker speaker_1: So, I'm gonna keep paying for services I never used?

Speaker speaker_0: Unfortunately, cancellations take one to two weeks to go through.

Speaker speaker_1: Okay.

Speaker speaker_0: Okay. Is there anything else I can assist you with today, Tasha?

Speaker speaker_1: That's it.

Speaker speaker_0: Awesome. Well, thank you for calling Benefits and A Card and I hope you have a wonderful day, okay?

Speaker speaker_1: You too.

Speaker speaker_0: Thank you. Bye-bye.

Speaker speaker_1: Uh-huh. Bye.