

Transcript: Justin

Mills-5628740797153280-5999022154137600

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Hi. I think I just spoke with you. Uh, I'm calling because I've got, uh, benefits with you guys. And I, I never got my, my card, and I'm about to go to the hospital. And I'm trying to see if I can get, uh, my number or something from the card to present to them when I get there. Um, yeah. I can possibly email it to you. What was that staffing agency you work for? Uh, BG Multi-Family Group. And the last four of your Social? 6962. And for security purposes, could you verify your home address, including city, state and zip code, okay? Yeah. 3427 Seabreeze Walk, Oceanside, California 92056. And your date of birth? 10/12/'79. And a good telephone number is 619-318-4208. Correct. And the email I have is grahamberry48icloud? Yep. Okay. Um, well, here. Do you mind if I place you in a brief hold while I email you that information? No, no problem. Okay. This one has fish. Enjoy, love. Yeah. 62.9% said that you should lunch. Come slip around if you feel like it. Feel free to copy this. Yes. Thanks so much for holding. So I went and emailed you all of your ID cards to the email we had on file. Um, email that you should be looking at will be coming from info, I-N-F-O- Okay. ...@benefitsinacard.com, okay? Okay. Okay. Well, is there anything else I could help you out with today, okay? No, that's it. Awesome. Well, thank you for calling Benefits in a Card, and I hope you have a wonderful day, okay? You too. Thank you. You're welcome. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_2: Hi. I think I just spoke with you. Uh, I'm calling because I've got, uh, benefits with you guys. And I, I never got my, my card, and I'm about to go to the hospital. And I'm trying to see if I can get, uh, my number or something from the card to present to them when I get there.

Speaker speaker_1: Um, yeah. I can possibly email it to you. What was that staffing agency you work for?

Speaker speaker_2: Uh, BG Multi-Family Group.

Speaker speaker_1: And the last four of your Social?

Speaker speaker_2: 6962.

Speaker speaker_1: And for security purposes, could you verify your home address, including city, state and zip code, okay?

Speaker speaker_2: Yeah. 3427 Seabreeze Walk, Oceanside, California 92056.

Speaker speaker_1: And your date of birth?

Speaker speaker_2: 10/12/'79.

Speaker speaker_1: And a good telephone number is 619-318-4208.

Speaker speaker_2: Correct.

Speaker speaker_1: And the email I have is grahamberry48icloud?

Speaker speaker_2: Yep.

Speaker speaker_1: Okay. Um, well, here. Do you mind if I place you in a brief hold while I email you that information?

Speaker speaker_2: No, no problem.

Speaker speaker_1: Okay.

Speaker speaker_3: This one has fish. Enjoy, love. Yeah. 62.9% said that you should lunch. Come slip around if you feel like it. Feel free to copy this.

Speaker speaker_2: Yes.

Speaker speaker_0: Thanks so much for holding. So I went and emailed you all of your ID cards to the email we had on file. Um, email that you should be looking at will be coming from info, I-N-F-O-

Speaker speaker_2: Okay.

Speaker speaker_1: ...@benefitsinacard.com, okay?

Speaker speaker_2: Okay.

Speaker speaker_1: Okay. Well, is there anything else I could help you out with today, okay?

Speaker speaker_2: No, that's it.

Speaker speaker_1: Awesome. Well, thank you for calling Benefits in a Card, and I hope you have a wonderful day, okay?

Speaker speaker_2: You too. Thank you.

Speaker speaker_1: You're welcome. Bye-bye.