

Transcript: Justin

Mills-5618504746975232-4507469084409856

Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hey. Good afternoon. Uh, my name is Wesley Ali, and, um, I just got a text saying that I'll... I think, um, that I'm going to be auto-enrolled in some benefits. And I just wanted to see if I could cancel it. Okay. What's the staffing agency you work for? Uh, Surge Staffing. And the last four of your social? Uh, 1960. And for security purposes, could you verify your home address, including city, state and zip code, Wesley? Yes. 330 Arrowhead Boulevard, Jonesboro, Georgia 30236. And your date of birth? August 8th, 1992. And a good telephone number have a 770-771-4347. Correct. And the email I have is vbesvli009 at Gmail. Yep. Okay, so I'll go ahead and opt you out. Is there anything else I could assist you with today? Uh, no, that'll be all. Awesome. Well, you have a wonderful day, okay? All right. Thank you. You, too. Thank you. Bye-bye. All right.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: Hey. Good afternoon. Uh, my name is Wesley Ali, and, um, I just got a text saying that I'll... I think, um, that I'm going to be auto-enrolled in some benefits. And I just wanted to see if I could cancel it.

Speaker speaker_0: Okay. What's the staffing agency you work for?

Speaker speaker_1: Uh, Surge Staffing.

Speaker speaker_0: And the last four of your social?

Speaker speaker_1: Uh, 1960.

Speaker speaker_0: And for security purposes, could you verify your home address, including city, state and zip code, Wesley?

Speaker speaker_1: Yes. 330 Arrowhead Boulevard, Jonesboro, Georgia 30236.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: August 8th, 1992.

Speaker speaker_0: And a good telephone number have a 770-771-4347.

Speaker speaker_1: Correct.

Speaker speaker_0: And the email I have is vbesvli009 at Gmail.

Speaker speaker_1: Yep.

Speaker speaker_0: Okay, so I'll go ahead and opt you out. Is there anything else I could assist you with today?

Speaker speaker_1: Uh, no, that'll be all.

Speaker speaker_0: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_1: All right. Thank you. You, too.

Speaker speaker_0: Thank you. Bye-bye.

Speaker speaker_1: All right.