

## **Transcript: Justin**

**Mills-5617356180766720-5879689427763200**

### **Full Transcript**

... has been forwarded to voice mail. Your call may be monitored or recorded for quality assurance purposes. The person you are trying to reach is not available. At the tone, please record your message. Good afternoon. May I take your next? When you have finished recording, you may hang up. Good afternoon, Zachary. This is Justin from Benefits and a Card calling on behalf of MAU. Reason for my phone call today, we received an enrollment form dated October 19th, letting us know you wanted to be enrolled into their health insurance. However, when you submitted the enrollment form, you put down you wanted coverage for employee plus children, but didn't put down any dependent information. So I was just calling to obtain that information to process the enrollment. As of for now, I'll go ahead and en- enroll you into employee only, but you do have 30 days from your first paycheck to give us a call back to make any changes to the coverage at 844-886-5373. Again, 844-886-5373. We're open Monday through Friday from 8:00 AM to 8:00 PM Eastern Standard Time. Thank you for taking the time to listen to my message. Hope you have a wonderful day.

### **Conversation Format**

Speaker speaker\_0: ... has been forwarded to voice mail.

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: The person you are trying to reach is not available. At the tone, please record your message.

Speaker speaker\_2: Good afternoon. May I take your next?

Speaker speaker\_0: When you have finished recording, you may hang up.

Speaker speaker\_2: Good afternoon, Zachary. This is Justin from Benefits and a Card calling on behalf of MAU. Reason for my phone call today, we received an enrollment form dated October 19th, letting us know you wanted to be enrolled into their health insurance. However, when you submitted the enrollment form, you put down you wanted coverage for employee plus children, but didn't put down any dependent information. So I was just calling to obtain that information to process the enrollment. As of for now, I'll go ahead and en- enroll you into employee only, but you do have 30 days from your first paycheck to give us a call back to make any changes to the coverage at 844-886-5373. Again, 844-886-5373. We're open Monday through Friday from 8:00 AM to 8:00 PM Eastern Standard Time. Thank you for

taking the time to listen to my message. Hope you have a wonderful day.