

Transcript: Justin

Mills-5595845496455168-5925476183359488

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Cart. This is Justin. How can I help you today? Uh, yeah, I applied for Surge Staffing and I haven't got a job through there yet, but it said to call this 1-800 number to opt out of the insurance, and I needed to do that before I even went to get a job there 'cause I don't need their insurance. And, yeah. Okay. Um, so in order for me to create a file in our system to opt you out of Surge's benefits, I need your full Social. Uh, 463-65-4545. And your first and last name? Letisha Tackett. Two Ts at the end? Yes. You want me to spell my first name for you? If you don't mind. It's L-E-T-I-S-H-A. All right. And your home address, including city, state and zip code. Um, 650 Ireay Avenue, Marion, Ohio 43302. Pretty sure I didn't put my PO box on there, but that's a possibility. Do you want that also? Hmm. No, the Ireay Aven- Avenue's fine. Uh, your date of birth? It's, it's Ireay dude. It's I-R-E-Y. Not Eerie. It's Ireay with a I. Sorry, I got a accent. Okay. And your date of birth? 3/27/1982. And a good telephone number have is 220-221-5905. Uh, that's my husband's number. Um, that's... I call... I used his phone because I was looking at my phone for the 1-800 number. Um, my number is, uh, 220-221-9605. That's what they have on file with Surge too. And just to confirm, 220-221-9605? Yes. And do you have a good email? Um, papasbaby82@gmail.com. Okay. So I'll go ahead and opt you out. Is there anything else I can help you out with today? Uh, nope, that's it. Awesome. Well, you have a wonderful weekend, okay? You too. Well, send me confirmation that I was opted out of it or anything. Um, yeah, I can work on that email for you. Um, just give me about two or three minutes to work on that. Email that you should be looking out for is coming from info, that's I-N-F-O, @benefitsinacard.com, okay? Yeah. You said I, I should get it in a few minutes? Correct. Yes, ma'am. Okay. And it'll go to the papasbaby82@gmail.com? Correct. Yes, ma'am. Okay. Thank you so much. You're welcome. You have a great day, okay? You too. Bye-bye. All right. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Cart. This is Justin. How can I help you today?

Speaker speaker_2: Uh, yeah, I applied for Surge Staffing and I haven't got a job through there yet, but it said to call this 1-800 number to opt out of the insurance, and I needed to do that before I even went to get a job there 'cause I don't need their insurance. And, yeah.

Speaker speaker_1: Okay. Um, so in order for me to create a file in our system to opt you out of Surge's benefits, I need your full Social.

Speaker speaker_2: Uh, 463-65-4545.

Speaker speaker_1: And your first and last name?

Speaker speaker_2: Letisha Tackett.

Speaker speaker_1: Two Ts at the end?

Speaker speaker_2: Yes. You want me to spell my first name for you?

Speaker speaker_1: If you don't mind.

Speaker speaker_2: It's L-E-T-I-S-H-A.

Speaker speaker_1: All right. And your home address, including city, state and zip code.

Speaker speaker_2: Um, 650 Ireay Avenue, Marion, Ohio 43302. Pretty sure I didn't put my PO box on there, but that's a possibility. Do you want that also?

Speaker speaker_1: Hmm. No, the Ireay Aven- Avenue's fine. Uh, your date of birth?

Speaker speaker_2: It's, it's Ireay dude. It's I-R-E-Y. Not Eerie. It's Ireay with a I. Sorry, I got a accent.

Speaker speaker_1: Okay. And your date of birth?

Speaker speaker_2: 3/27/1982.

Speaker speaker_1: And a good telephone number have is 220-221-5905.

Speaker speaker_2: Uh, that's my husband's number. Um, that's... I call... I used his phone because I was looking at my phone for the 1-800 number. Um, my number is, uh, 220-221-9605. That's what they have on file with Surge too.

Speaker speaker_1: And just to confirm, 220-221-9605?

Speaker speaker_2: Yes.

Speaker speaker_1: And do you have a good email?

Speaker speaker_2: Um, papasbaby82@gmail.com.

Speaker speaker_1: Okay. So I'll go ahead and opt you out. Is there anything else I can help you out with today?

Speaker speaker_2: Uh, nope, that's it.

Speaker speaker_1: Awesome. Well, you have a wonderful weekend, okay?

Speaker speaker_2: You too. Well, send me confirmation that I was opted out of it or anything.

Speaker speaker_1: Um, yeah, I can work on that email for you. Um, just give me about two or three minutes to work on that. Email that you should be looking out for is coming from info, that's I-N-F-O, @benefitsinacard.com, okay?

Speaker speaker_2: Yeah. You said I, I should get it in a few minutes?

Speaker speaker_1: Correct. Yes, ma'am.

Speaker speaker_2: Okay. And it'll go to the papasbaby82@gmail.com?

Speaker speaker_1: Correct. Yes, ma'am.

Speaker speaker_2: Okay. Thank you so much.

Speaker speaker_1: You're welcome. You have a great day, okay?

Speaker speaker_2: You too. Bye-bye.

Speaker speaker_1: All right. Bye-bye.