

Transcript: Justin

Mills-5571402408443904-6226299491500032

Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Uh, yeah, my name Jamarius Tillman. I'm calling in regards to the insurance that I have through y'all. Okay. What's the staffing agency you work for? Uh, work- Work Smart Staffing. And the last four of your social? 3460. And what was your first and last name? Uh, Jamarius Tillman. Okay. And for security purposes, could you verify your home address, including city, state and zip code? Uh, 1108 Cambridge Street, Apartment 101, Abbeville, South Carolina, 29620. And your date of birth? 09/29/'89. And a good telephone number have is 470-236-3510. Yes, sir. And the email have is dawsonjamarius1989@gmail. Yes, sir. Okay. How can I help you today? Uh, I was trying to opt out, uh, of the insurance due to that I already had some. So you're trying to cancel the coverage? Uh, yes. Okay. Um, so I'll go ahead and cancel the coverage for you. However, I do want to let you know cancellations do take one To two weeks to go through, so it is possible for you to experience one or two more final payroll reductions, but after that you should be officially canceled. Okay, Mr. Tillman? Okay. Awesome. Well, is there anything else I could assist you with today? Uh, no, sir, that's it. Okay. Well, thank you for calling Benefits and a Card, and I hope you have a wonderful day, all right? Um, you too. All right, goodbye. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: Uh, yeah, my name Jamarius Tillman. I'm calling in regards to the insurance that I have through y'all.

Speaker speaker_0: Okay. What's the staffing agency you work for?

Speaker speaker_1: Uh, work- Work Smart Staffing.

Speaker speaker_0: And the last four of your social?

Speaker speaker_1: 3460.

Speaker speaker_0: And what was your first and last name?

Speaker speaker_1: Uh, Jamarius Tillman.

Speaker speaker_0: Okay. And for security purposes, could you verify your home address, including city, state and zip code?

Speaker speaker_1: Uh, 1108 Cambridge Street, Apartment 101, Abbeville, South Carolina, 29620.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: 09/29/'89.

Speaker speaker_0: And a good telephone number have is 470-236-3510.

Speaker speaker_1: Yes, sir.

Speaker speaker_0: And the email have is dawsonjamarius1989@gmail.

Speaker speaker_1: Yes, sir.

Speaker speaker_0: Okay. How can I help you today?

Speaker speaker_1: Uh, I was trying to opt out, uh, of the insurance due to that I already had some.

Speaker speaker_0: So you're trying to cancel the coverage?

Speaker speaker_1: Uh, yes.

Speaker speaker_0: Okay. Um, so I'll go ahead and cancel the coverage for you. However, I do want to let you know cancellations do take one To two weeks to go through, so it is possible for you to experience one or two more final payroll reductions, but after that you should be officially canceled. Okay, Mr. Tillman?

Speaker speaker_1: Okay.

Speaker speaker_0: Awesome. Well, is there anything else I could assist you with today?

Speaker speaker_1: Uh, no, sir, that's it.

Speaker speaker_0: Okay. Well, thank you for calling Benefits and a Card, and I hope you have a wonderful day, all right?

Speaker speaker_1: Um, you too.

Speaker speaker_0: All right, goodbye.

Speaker speaker_1: Bye-bye.