

Transcript: Justin

Mills-5570993234296832-6183732596097024

Full Transcript

Thank you for calling Benefits in a Cart. This is Justin. How can I help you today? Uh, I just wanna opt in. Uh, I'm getting a text to opt in. Um, so you wanted to opt in to the insurance? Yes, I think that is what it is. Okay. Um, well, since this is an automatic enrollment, you can disregard the text message since you'll be automatically enrolled. Oh, okay. I didn't know. Okay. Well, is there anything else I could assist you with today? Nope. You did a great job. Thank you very much. You're welcome. You have a great day, okay? All right. You too. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Cart. This is Justin. How can I help you today?

Speaker speaker_1: Uh, I just wanna opt in. Uh, I'm getting a text to opt in.

Speaker speaker_0: Um, so you wanted to opt in to the insurance?

Speaker speaker_1: Yes, I think that is what it is.

Speaker speaker_0: Okay. Um, well, since this is an automatic enrollment, you can disregard the text message since you'll be automatically enrolled.

Speaker speaker_1: Oh, okay. I didn't know.

Speaker speaker_0: Okay. Well, is there anything else I could assist you with today?

Speaker speaker_1: Nope. You did a great job. Thank you very much.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: All right. You too.

Speaker speaker_0: Bye-bye.