

Transcript: Justin

Mills-5567443440189440-6725134938226688

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello? Thank you for calling Benj... Speaker 2: Oh, did I hear this? Justin. How can I help you today? Man, um, I'm just... I would like to opt out of my health benefits. Okay. What's the staffing agency you work for? Uh, Surge. And the last four of your Social? 0911. And what was your first and last name? Jason Ball, B-A-L-L. And did you recently just start with Surge Staffing? Oh, yeah, I just... I just, uh... just got off... just got... left their office just a few minutes ago. Um, they just... I don't even know if I'm... Yeah. They just, uh... Yeah. I'm the, uh- Okay. So wasn't seeing your file in our system just yet, so in order for me to create- Okay. ... the file in our system to opt you out of their benefits, I need your full Social. Okay. 402-21-0911. And your home address, including city, state and ZIP code. Uh, let's see. I've got... I've got a permanent address on there of... It's either 2... 2135 Boyce Fairview Road or 521 Dennis Way. Uh, the first one now- So I'm creating you a profile- Oh. Oh, okay. ... so I need the current address. Uh, let's see. Do, uh, 2135 Boyce Fairview Road, uh, Albertson, Kentucky, 42122. And your date of birth? Uh, 01/01/1975. And a good telephone number I have for you is 270-901-7101. Uh, yeah, that might change later on, but, uh, yeah, for now, yeah. What's a good email for you? Uh, ballj7506@gmail.com. Okay. So I'll go ahead and opt you out. Is there anything else I can help you out with today, Mr. Ball? That's it, man. I appreciate it. You're welcome. You have a great day, okay? Please. Bye. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hello?

Speaker speaker_2: Thank you for calling Benj... Speaker 2: Oh, did I hear this?

Speaker speaker_1: Justin. How can I help you today?

Speaker speaker_3: Man, um, I'm just... I would like to opt out of my health benefits.

Speaker speaker_1: Okay. What's the staffing agency you work for?

Speaker speaker_3: Uh, Surge.

Speaker speaker_1: And the last four of your Social?

Speaker speaker_3: 0911.

Speaker speaker_1: And what was your first and last name?

Speaker speaker_3: Jason Ball, B-A-L-L.

Speaker speaker_1: And did you recently just start with Surge Staffing?

Speaker speaker_3: Oh, yeah, I just... I just, uh... just got off... just got... left their office just a few minutes ago. Um, they just... I don't even know if I'm... Yeah. They just, uh... Yeah. I'm the, uh-

Speaker speaker_1: Okay. So wasn't seeing your file in our system just yet, so in order for me to create-

Speaker speaker_3: Okay.

Speaker speaker_1: ... the file in our system to opt you out of their benefits, I need your full Social.

Speaker speaker_3: Okay. 402-21-0911.

Speaker speaker_1: And your home address, including city, state and ZIP code.

Speaker speaker_3: Uh, let's see. I've got... I've got a permanent address on there of... It's either 2... 2135 Boyce Fairview Road or 521 Dennis Way. Uh, the first one now-

Speaker speaker_1: So I'm creating you a profile-

Speaker speaker_3: Oh. Oh, okay.

Speaker speaker_1: ... so I need the current address.

Speaker speaker_3: Uh, let's see. Do, uh, 2135 Boyce Fairview Road, uh, Albertson, Kentucky, 42122.

Speaker speaker_1: And your date of birth?

Speaker speaker_3: Uh, 01/01/1975.

Speaker speaker_1: And a good telephone number I have for you is 270-901-7101.

Speaker speaker_3: Uh, yeah, that might change later on, but, uh, yeah, for now, yeah.

Speaker speaker_1: What's a good email for you?

Speaker speaker_3: Uh, ballj7506@gmail.com.

Speaker speaker_1: Okay. So I'll go ahead and opt you out. Is there anything else I can help you out with today, Mr. Ball?

Speaker speaker_3: That's it, man. I appreciate it.

Speaker speaker_1: You're welcome. You have a great day, okay?

Speaker speaker_3: Please. Bye.

Speaker speaker_1: Bye.