

Transcript: Justin

Mills-5566789323800576-5917061438980096

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Yes, uh, I think I have misplaced my card. Is there any way you can email me a copy of it? Yeah. What's the staffing agency you work for? Uh, Work Source. And the last four of your Social? 6816. And what was your first and last name? Zachariah Thompson. And then for security purposes, could you verify the home address, including city, state and zip code? 2619 Savannah Street, Fort Smith, Arkansas 72901. And your date of birth? 10/05/1990. And a good telephone number I have is 479-831-1953? Yes, sir. And the email I have is zechjt1990@gmail? Yes, sir. Okay. Well, here, do you mind if I place you on a brief hold while I email you that information? No problem. Okay Hello? Are you still there? Yes. Awesome. Thank you so much for holding. So I went ahead and emailed you all of your ID cards to the email that was on file. Email that you should be looking out for will be coming from info, that's I-N-F-O, @benefitsinacard.com. However, if you don't see it in your inbox, be sure to check the spam or check the junk folder. Okay? All right. Okay. Is there anything else I could help you out with today? No, this is it. Awesome. Well, thank you for calling Benefits in a Card, and I hope you have a wonderful day. All right? You too. All right. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_2: Yes, uh, I think I have misplaced my card. Is there any way you can email me a copy of it?

Speaker speaker_1: Yeah. What's the staffing agency you work for?

Speaker speaker_2: Uh, Work Source.

Speaker speaker_1: And the last four of your Social?

Speaker speaker_2: 6816.

Speaker speaker_1: And what was your first and last name?

Speaker speaker_2: Zachariah Thompson.

Speaker speaker_1: And then for security purposes, could you verify the home address, including city, state and zip code?

Speaker speaker_2: 2619 Savannah Street, Fort Smith, Arkansas 72901.

Speaker speaker_1: And your date of birth?

Speaker speaker_2: 10/05/1990.

Speaker speaker_1: And a good telephone number I have is 479-831-1953?

Speaker speaker_2: Yes, sir.

Speaker speaker_1: And the email I have is zechjt1990@gmail?

Speaker speaker_2: Yes, sir.

Speaker speaker_1: Okay. Well, here, do you mind if I place you on a brief hold while I email you that information?

Speaker speaker_2: No problem.

Speaker speaker_1: Okay

Speaker speaker_2: Hello? Are you still there?

Speaker speaker_1: Yes.

Speaker speaker_2: Awesome. Thank you so much for holding. So I went ahead and emailed you all of your ID cards to the email that was on file. Email that you should be looking out for will be coming from info, that's I-N-F-O, @benefitsinacard.com. However, if you don't see it in your inbox, be sure to check the spam or check the junk folder. Okay?

Speaker speaker_1: All right.

Speaker speaker_2: Okay. Is there anything else I could help you out with today? No, this is it.

Speaker speaker_1: Awesome. Well, thank you for calling Benefits in a Card, and I hope you have a wonderful day. All right?

Speaker speaker_2: You too.

Speaker speaker_1: All right. Bye-bye.