

Transcript: Justin

Mills-5545258123444224-5032185021251584

Full Transcript

Thank you for calling Benefit Center Card. This is Justin. How can I help you today? Hi, Justin. This is Justin. Hey. How are you? Good. Um, uh, so I was supposed to call you guys in search. Okay. Did you want to accept the auto enrollment or did you want to opt out of the auto enrollment? Can I actually change the number? Uh, yeah. The phone number. Um, yeah. Um, Search Staffing, what's the last four of your social, so I can pull your file? 5358. And what was your last name, Justin? Oppy. O-P-P-Y. And for security purposes, can you verify your home address, including city, state and zip code? Uh, it's Richwood, Ohio and it's 43344. I stated your home address, including city, state and zip code. 2313 Main. It's Richwood, Ohio 43344. What did I say? Oh, Richwood, sorry. And confirm your date of birth for me. 05/06/89. And what's a good telephone number for you? Um, let me think about that. Give me just a second then. No worries. It won't tell me my telephone number. Is it the one you're calling from? The 380-20- Yeah. Yeah. 380-something. Yeah. That, that's the one. Okay. And the email I have as dodge_boy_89@Yahoo? Mm-hmm. Well, no, I need to change that too. What's a good email for you? I'm sorry. What, bud? I stated, "What's a good email for you?" It's justinoppy1@gmail.com. Gmail. Okay. So I went ahead and updated the telephone number for you and the email for you. Is there anything else I can assist you with today? Mm-hmm. Nope. That's it. Awesome. Well, you have a wonderful weekend, okay? Thank you. You, too. All right. Bye-bye. Bye-bye. This is how we get lost. You know, Chris, if we were just to go over a few people's neighborhoods- Okay.

Conversation Format

Speaker speaker_0: Thank you for calling Benefit Center Card. This is Justin. How can I help you today?

Speaker speaker_1: Hi, Justin. This is Justin.

Speaker speaker_0: Hey. How are you?

Speaker speaker_1: Good. Um, uh, so I was supposed to call you guys in search.

Speaker speaker_0: Okay. Did you want to accept the auto enrollment or did you want to opt out of the auto enrollment?

Speaker speaker_1: Can I actually change the number?

Speaker speaker_0: Uh, yeah.

Speaker speaker_1: The phone number.

Speaker speaker_0: Um, yeah. Um, Search Staffing, what's the last four of your social, so I can pull your file?

Speaker speaker_1: 5358.

Speaker speaker_0: And what was your last name, Justin?

Speaker speaker_1: Oppy. O-P-P-Y.

Speaker speaker_0: And for security purposes, can you verify your home address, including city, state and zip code?

Speaker speaker_1: Uh, it's Richwood, Ohio and it's 43344.

Speaker speaker_0: I stated your home address, including city, state and zip code.

Speaker speaker_1: 2313 Main. It's Richwood, Ohio 43344. What did I say? Oh, Richwood, sorry.

Speaker speaker_0: And confirm your date of birth for me.

Speaker speaker_1: 05/06/89.

Speaker speaker_0: And what's a good telephone number for you?

Speaker speaker_1: Um, let me think about that. Give me just a second then.

Speaker speaker_0: No worries.

Speaker speaker_1: It won't tell me my telephone number.

Speaker speaker_0: Is it the one you're calling from? The 380-20-

Speaker speaker_1: Yeah. Yeah. 380-something. Yeah. That, that's the one.

Speaker speaker_0: Okay. And the email I have as dodge_boy_89@Yahoo?

Speaker speaker_1: Mm-hmm. Well, no, I need to change that too.

Speaker speaker_0: What's a good email for you?

Speaker speaker_1: I'm sorry. What, bud?

Speaker speaker_0: I stated, "What's a good email for you?"

Speaker speaker_1: It's justinoppy1@gmail.com.

Speaker speaker_0: Gmail. Okay. So I went ahead and updated the telephone number for you and the email for you. Is there anything else I can assist you with today?

Speaker speaker_1: Mm-hmm. Nope. That's it.

Speaker speaker_0: Awesome. Well, you have a wonderful weekend, okay?

Speaker speaker_1: Thank you. You, too.

Speaker speaker_0: All right. Bye-bye.

Speaker speaker_1: Bye-bye.

Speaker speaker_2: This is how we get lost.

Speaker speaker_3: You know, Chris, if we were just to go over a few people's neighborhoods-

Speaker speaker_4: Okay.