Transcript: Justin Mills-5540992930758656-4570962403475456

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hey, Justin. Uh, my name's Isaias. I just wanted to call, uh, and ask you a few questions about, uh, my Benefit and Card. Okay. Um, what's the staffing agency you work for? Uh, I work for OnTrack Staffing. And the last four of your social? Uh, 6494. And for security purposes, can you verify the home address, including city, state and zip code, Isaias? Yeah. Uh, 1718 Granada Street, uh, Grand Prairie, Texas, uh, 75051. And confirm your date of birth? Uh, August 22nd, 2001. And a good telephone number have is 214-930-4204. Correct. And the email have is isaias2nocode0@gmail. Yes. That's it. Okay. How, how can I help you today? So, I just wanted to, uh, ask about a list of, um, ENTs I could, um, the insurance would accept, um, around the DSW, mainly Fort Worth. I was wondering if you can help me out with that. Um, yeah. So, I actually don't have a list on hand. However, I have a telephone number to provide you, and if you provide them with your zip code, they can give you a list of those providers in that specific location. All right. Um, yeah, let me get ready. I'm, uh, yeah, I can get the phone number. Okay. So, the company is called MultiPlan. Mm-hmm. And their telephone number is 800-457- Yeah. 457... 1403. 1403. All right. 800-457-1403. Is that correct? Correct. Yes, sir. All right. Um, yeah, that'll be it for today, man. Thank you so much. You're welcome. You have a great day, okay? All right. You too. All right. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_2: Hey, Justin. Uh, my name's Isaias. I just wanted to call, uh, and ask you a few questions about, uh, my Benefit and Card.

Speaker speaker_1: Okay. Um, what's the staffing agency you work for?

Speaker speaker_2: Uh, I work for OnTrack Staffing.

Speaker speaker_1: And the last four of your social?

Speaker speaker_2: Uh, 6494.

Speaker speaker_1: And for security purposes, can you verify the home address, including city, state and zip code, Isaias?

Speaker speaker_2: Yeah. Uh, 1718 Granada Street, uh, Grand Prairie, Texas, uh, 75051.

Speaker speaker_1: And confirm your date of birth?

Speaker speaker_2: Uh, August 22nd, 2001.

Speaker speaker_1: And a good telephone number have is 214-930-4204.

Speaker speaker_2: Correct.

Speaker speaker_1: And the email have is isaias2nocode0@gmail.

Speaker speaker_2: Yes. That's it.

Speaker speaker_1: Okay. How, how can I help you today?

Speaker speaker_2: So, I just wanted to, uh, ask about a list of, um, ENTs I could, um, the insurance would accept, um, around the DSW, mainly Fort Worth. I was wondering if you can help me out with that.

Speaker speaker_1: Um, yeah. So, I actually don't have a list on hand. However, I have a telephone number to provide you, and if you provide them with your zip code, they can give you a list of those providers in that specific location.

Speaker speaker_2: All right. Um, yeah, let me get ready. I'm, uh, yeah, I can get the phone number.

Speaker speaker_1: Okay. So, the company is called MultiPlan.

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: And their telephone number is 800-457-

Speaker speaker_2: Yeah. 457...

Speaker speaker_1: 1403.

Speaker speaker_2: 1403. All right. 800-457-1403. Is that correct?

Speaker speaker_1: Correct. Yes, sir.

Speaker speaker_2: All right. Um, yeah, that'll be it for today, man. Thank you so much.

Speaker speaker_1: You're welcome. You have a great day, okay?

Speaker speaker_2: All right. You too.

Speaker speaker_1: All right. Bye-bye.