

## **Transcript: Justin**

**Mills-5489417812230144-5928670367105024**

### **Full Transcript**

What can I do today? Yes, sir. I just, uh... So, just getting my, the rest of my paperwork from Carlson Staffing, and they said that this was the number I needed to call if I wanted to waive my benefits. Okay, and you said you recently just started with, uh, Carlson Staffing? Yeah, I just finished, uh... I'm just walking out of the building right now with my I-9. I turned, submitted my I-9 documents. Yes, sir. Okay, so in order for me to create a file in our system to opt you out of Carlson Staffing's benefits, I need your full Social. Okay. Well, whenever you're ready. I'm ready. It's gonna be 627-46-2280. 2280, okay. And your first and last name? First name, Eloy, E-L-O-Y. Last name, Garcia, G-A-R-C-I-A. And your home address, including city, state and zip code. It's gonna be 12000, so 12,000 Barry Knoll, one word, B-A-R-R-Y K-N-O-L-L Lane, Apartment 112, Houston, Texas 77024. And your date of birth? It's gonna be, uh, December 27th, 1994. And a good telephone number to have is 281-730-4513. Correct. And do you have a good email? It's gonna be, uh, my first name, so Eloy, Drake, D-R-A-K-E, garcia@gmail.com. ...@gmail. Okay. So, I'll go ahead and opt you out. Is there anything else I could help you out with today, Eloy? Uh, no. Uh, you'll be sending me a confirmation email that I was opted out, correct? Yeah, so I can go ahead work on that, um, declination email for you. Uh, just give me about two or three minutes to work on it. Um, email that you should be looking out for will be coming from info, that's I-N-F-O, @benefitsinacard.com, okay? Okay. Appreciate you. You're welcome. You have a great day, okay? You as well, bye-bye. All right, bye-bye.

### **Conversation Format**

Speaker speaker\_0: What can I do today?

Speaker speaker\_1: Yes, sir. I just, uh... So, just getting my, the rest of my paperwork from Carlson Staffing, and they said that this was the number I needed to call if I wanted to waive my benefits.

Speaker speaker\_0: Okay, and you said you recently just started with, uh, Carlson Staffing?

Speaker speaker\_1: Yeah, I just finished, uh... I'm just walking out of the building right now with my I-9. I turned, submitted my I-9 documents. Yes, sir.

Speaker speaker\_0: Okay, so in order for me to create a file in our system to opt you out of Carlson Staffing's benefits, I need your full Social.

Speaker speaker\_1: Okay. Well, whenever you're ready.

Speaker speaker\_0: I'm ready.

Speaker speaker\_1: It's gonna be 627-46-2280.

Speaker speaker\_0: 2280, okay. And your first and last name?

Speaker speaker\_1: First name, Eloy, E-L-O-Y. Last name, Garcia, G-A-R-C-I-A.

Speaker speaker\_0: And your home address, including city, state and zip code.

Speaker speaker\_1: It's gonna be 12000, so 12,000 Barry Knoll, one word, B-A-R-R-Y K-N-O-L-L Lane, Apartment 112, Houston, Texas 77024.

Speaker speaker\_0: And your date of birth?

Speaker speaker\_1: It's gonna be, uh, December 27th, 1994.

Speaker speaker\_0: And a good telephone number to have is 281-730-4513.

Speaker speaker\_1: Correct.

Speaker speaker\_0: And do you have a good email?

Speaker speaker\_1: It's gonna be, uh, my first name, so Eloy, Drake, D-R-A-K-E, garcia@gmail.com.

Speaker speaker\_0: ...@gmail. Okay. So, I'll go ahead and opt you out. Is there anything else I could help you out with today, Eloy?

Speaker speaker\_1: Uh, no. Uh, you'll be sending me a confirmation email that I was opted out, correct?

Speaker speaker\_0: Yeah, so I can go ahead work on that, um, declination email for you. Uh, just give me about two or three minutes to work on it. Um, email that you should be looking out for will be coming from info, that's I-N-F-O, @benefitsinacard.com, okay?

Speaker speaker\_1: Okay. Appreciate you.

Speaker speaker\_0: You're welcome. You have a great day, okay?

Speaker speaker\_1: You as well, bye-bye.

Speaker speaker\_0: All right, bye-bye.