

Transcript: Justin

Mills-5480778234511360-4660692219248640

Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hey. There now, I've got a, um, a text message for you guys that told me to call. Yeah, so that text message you received was congratulating you on a job well done with Surge Staffing and letting you know you would be automatically enrolled into one of their medical plans that was offered through them. So you had the option to either accept it or the option to opt out of it. It's for health insurance. I just... Where abouts, where, where abouts it located at? Where abouts is it? Um, Benefits and a Card, we're just the benefit administrators for Surge Staffing. Mm. Okay, I accepted. Okay. Okay. Well, since it's an automatic enrollment, you can go ahead and disregard the text message, since you'll be automatically enrolled. Okay. Yeah. Well, you have a wonderful day.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: Hey. There now, I've got a, um, a text message for you guys that told me to call.

Speaker speaker_0: Yeah, so that text message you received was congratulating you on a job well done with Surge Staffing and letting you know you would be automatically enrolled into one of their medical plans that was offered through them. So you had the option to either accept it or the option to opt out of it. It's for health insurance.

Speaker speaker_1: I just... Where abouts, where, where abouts it located at? Where abouts is it?

Speaker speaker_0: Um, Benefits and a Card, we're just the benefit administrators for Surge Staffing.

Speaker speaker_1: Mm. Okay, I accepted. Okay.

Speaker speaker_0: Okay. Well, since it's an automatic enrollment, you can go ahead and disregard the text message, since you'll be automatically enrolled.

Speaker speaker_1: Okay.

Speaker speaker_0: Yeah. Well, you have a wonderful day.