**Transcript: Justin** 

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## **Full Transcript**

Thank you for calling Benefits and Encourages. This is Justin. How can I help you today? Hi, my name is Anna. I'm calling for United Health Centers of the San-- Please note this call is being recorded and monitored for quality and training purposes, and I'm calling to check on fine status. How are you doing, Justin? Yeah, bear with me one second. Yeah, okay.

## **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits and Encourages. This is Justin. How can I help you today?

Speaker speaker\_1: Hi, my name is Anna. I'm calling for United Health Centers of the San-Please note this call is being recorded and monitored for quality and training purposes, and I'm calling to check on fine status. How are you doing, Justin?

Speaker speaker\_0: Yeah, bear with me one second.

Speaker speaker\_1: Yeah, okay.