Transcript: Justin Mills-5374056212512768-5671099908800512

Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hi. I would like to sign up for insurance. What's the staffing agency you work for? ManCan. And the last four of your Social? 2076. And what was your first and last name? Jordan Jacobs. All right. And for security purposes, could you verify your home address, including city, state and zip code, Jordan? 153 3rd Street Northwest, Apartment 2, Barberton, Ohio 44203. And your date of birth? June 2nd, 1990. And a good telephone number I have is 601-9126. That is correct. And the email I have jordan.jacobs.00@gmail? 08. 08. My apologies. Okay. And here, when did you start with ManCan? Um, last y- uh, I think I've... Well, I haven't, um... I think I, I think I just quit, um, March this year. I don't know. I, I, I, I applied to work for ManCan last year as well. Okay. Did you work with them in 2023? No. No? Okay. Let's see here. Or at the very least, I applied to work with them, but I didn't... Uh, I don't think I actually worked a job for them. Okay. So, I'm not seeing a most recent hire date on you, um, so to cover my tracks, I have to email my back office, have them do an eligibility review on you, and then- Okay. ... once I do receive word back from my back office, I can give you a call back, letting you know the response. Okay. Okay. Um, but is that 601-9126 a good callback number for you? Uh, 601-9126. Yes. Okay. Um, so like I said, I'll reach out to my back office, have them do that eligibility review for you, and then once I do receive word back, I'll give you that callback. Okay, Jordan? All right. Sounds good. Awesome. Well, is there anything else I can assist you with today? Nope, that's all. Okay. Well, you have a wonderful day, all right? You too. All right. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: Hi. I would like to sign up for insurance.

Speaker speaker_0: What's the staffing agency you work for?

Speaker speaker_1: ManCan.

Speaker speaker_0: And the last four of your Social?

Speaker speaker_1: 2076.

Speaker speaker_0: And what was your first and last name?

Speaker speaker_1: Jordan Jacobs.

Speaker speaker_0: All right. And for security purposes, could you verify your home address, including city, state and zip code, Jordan?

Speaker speaker_1: 153 3rd Street Northwest, Apartment 2, Barberton, Ohio 44203.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: June 2nd, 1990.

Speaker speaker_0: And a good telephone number I have is 601-9126.

Speaker speaker_1: That is correct.

Speaker speaker_0: And the email I have jordan.jacobs.00@gmail?

Speaker speaker_1: 08.

Speaker speaker_0: 08. My apologies. Okay. And here, when did you start with ManCan?

Speaker speaker_1: Um, last y- uh, I think I've... Well, I haven't, um... I think I, I think I just quit, um, March this year. I don't know. I, I, I, I applied to work for ManCan last year as well.

Speaker speaker_0: Okay. Did you work with them in 2023?

Speaker speaker_1: No.

Speaker speaker_0: No? Okay. Let's see here.

Speaker speaker_1: Or at the very least, I applied to work with them, but I didn't... Uh, I don't think I actually worked a job for them.

Speaker speaker_0: Okay. So, I'm not seeing a most recent hire date on you, um, so to cover my tracks, I have to email my back office, have them do an eligibility review on you, and then-

Speaker speaker_1: Okay.

Speaker speaker_0: ... once I do receive word back from my back office, I can give you a call back, letting you know the response.

Speaker speaker_1: Okay.

Speaker speaker_0: Okay. Um, but is that 601-9126 a good callback number for you?

Speaker speaker_1: Uh, 601-9126. Yes.

Speaker speaker_0: Okay. Um, so like I said, I'll reach out to my back office, have them do that eligibility review for you, and then once I do receive word back, I'll give you that callback. Okay, Jordan?

Speaker speaker_1: All right. Sounds good.

Speaker speaker_0: Awesome. Well, is there anything else I can assist you with today?

Speaker speaker_1: Nope, that's all.

Speaker speaker_0: Okay. Well, you have a wonderful day, all right?

Speaker speaker_1: You too.

Speaker speaker_0: All right. Bye-bye.

Speaker speaker_1: Bye.