

Transcript: Justin

Mills-5340835470688256-6095152926474240

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Cart. This is Justin. How can I help you today? Hey, Justin. My name's Todd Bale. I'm a new hire for Crown Staffing, and someone's gonna send me the, um, PDF attachment of all the benefits, and tiers, and prices, and I haven't gotten it yet. Okay. I can resend that to you. Um, so let's see. You said Crown Services? Right. Okay, let me try pulling- Okay. Let me try pulling their benefit guide. Bear with me one second. Okay. No worries. And what's a good email I can send this to? Uh, it's tbale, B-A-L-E, 2396@gmail.com. Tango, Bravo, Alpha, Leo, Echo at 2396. I mean, T- tbale2396@gmail.com. Okay, so the email that you should be looking out for for that benefit guide will be coming from info, that's I-N-F-O, @benefitsinacart.com. Okay? However, if you don't see it- Good. Thank you. ... in your inbox, be sure to check your spam or check your junk folder. Okay? I'll do that. Thank you very much. Bye-bye. You're welcome. You have a great day, okay?

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Cart. This is Justin. How can I help you today?

Speaker speaker_2: Hey, Justin. My name's Todd Bale. I'm a new hire for Crown Staffing, and someone's gonna send me the, um, PDF attachment of all the benefits, and tiers, and prices, and I haven't gotten it yet.

Speaker speaker_1: Okay. I can resend that to you. Um, so let's see. You said Crown Services?

Speaker speaker_2: Right. Okay, let me try pulling-

Speaker speaker_1: Okay. Let me try pulling their benefit guide. Bear with me one second.

Speaker speaker_2: Okay. No worries.

Speaker speaker_1: And what's a good email I can send this to?

Speaker speaker_2: Uh, it's tbale, B-A-L-E, 2396@gmail.com. Tango, Bravo, Alpha, Leo, Echo at 2396. I mean, T- tbale2396@gmail.com.

Speaker speaker_1: Okay, so the email that you should be looking out for for that benefit guide will be coming from info, that's I-N-F-O, @benefitsinacart.com. Okay? However, if you don't see it-

Speaker speaker_2: Good. Thank you.

Speaker speaker_1: ... in your inbox, be sure to check your spam or check your junk folder. Okay?

Speaker speaker_2: I'll do that. Thank you very much. Bye-bye.

Speaker speaker_1: You're welcome. You have a great day, okay?