

Transcript: Justin

Mills-5304050159403008-6195609805471744

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Listen, this is kind of clear. I was working through some temp service search and they sending this card Benefit, Benefits in a Card, and I was trying to see how it work. Um, so you stated you work for Search Staffing. Correct? I guess so. Okay. Um, well, I do know that Search Staffing does automatically enroll their new hires into the MEC Paleo Rex, which just covers all of your preventative healthcare services, so like your physicals, diabetes screenings, vaccinations, stuff like that. Um, so that's probably what you received in the mail is the ID card. Yeah. It don't, it don't, it don't cover no dental or nothing like that? Um, no, sir. Just preventative healthcare services. I guess so. All right. Thank you. That's all I was checking on. You're welcome. Is there anything else I could help you out with today? Not at the moment. Awesome. Okay. Well, you have a wonderful day, okay? All right. Thanks. All right. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_2: Listen, this is kind of clear. I was working through some temp service search and they sending this card Benefit, Benefits in a Card, and I was trying to see how it work.

Speaker speaker_1: Um, so you stated you work for Search Staffing. Correct?

Speaker speaker_2: I guess so.

Speaker speaker_1: Okay. Um, well, I do know that Search Staffing does automatically enroll their new hires into the MEC Paleo Rex, which just covers all of your preventative healthcare services, so like your physicals, diabetes screenings, vaccinations, stuff like that. Um, so that's probably what you received in the mail is the ID card.

Speaker speaker_2: Yeah. It don't, it don't, it don't cover no dental or nothing like that?

Speaker speaker_1: Um, no, sir. Just preventative healthcare services.

Speaker speaker_2: I guess so. All right. Thank you. That's all I was checking on.

Speaker speaker_1: You're welcome. Is there anything else I could help you out with today?

Speaker speaker_2: Not at the moment.

Speaker speaker_1: Awesome.

Speaker speaker_2: Okay.

Speaker speaker_1: Well, you have a wonderful day, okay?

Speaker speaker_2: All right. Thanks.

Speaker speaker_1: All right. Bye-bye.