

Transcript: Justin

Mills-5302819133276160-5795336790425600

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hello. How you doing, sir? Uh, my name is Christopher Deese and, uh, I just called because they said they don't see a deduction, which I signed up for insurance, uh, because of, like, my wisdom tooth is killing me. And I got appointments tomorrow, so I was wondering, is there, like, a temporary card I could use or a temporary... 'Cause I did sign up. He, he just said he don't see the deduction that came from my paycheck yet, so I don't know if there's anything I can do. Um. Now, if you didn't experience a deduction, we haven't received anything from the staffing agency, so there's probably no policy information to give out. So unfortunately, there's nothing that we can do right now. Oh. All right. Mm-hmm. Is there anything else I can help you out with today? Nah. Okay. Well, you have a wonderful day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_2: Hello. How you doing, sir? Uh, my name is Christopher Deese and, uh, I just called because they said they don't see a deduction, which I signed up for insurance, uh, because of, like, my wisdom tooth is killing me. And I got appointments tomorrow, so I was wondering, is there, like, a temporary card I could use or a temporary... 'Cause I did sign up. He, he just said he don't see the deduction that came from my paycheck yet, so I don't know if there's anything I can do.

Speaker speaker_1: Um. Now, if you didn't experience a deduction, we haven't received anything from the staffing agency, so there's probably no policy information to give out. So unfortunately, there's nothing that we can do right now.

Speaker speaker_2: Oh. All right.

Speaker speaker_1: Mm-hmm. Is there anything else I can help you out with today?

Speaker speaker_2: Nah.

Speaker speaker_1: Okay. Well, you have a wonderful day.