

Transcript: Justin

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Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hey, Justin. How you doing? Um, I was wondering, is there a way you can connect me to Gary Wright? The, uh... I don't know his number. I know his email, but I don't know his phone number. Um- Um, do you, do you mind to ask who's calling? Yeah, my name is Joe Schmenty. I'm working with Carl Stecker on a, a benefits plan and he was wanting me to get in touch with Gary , but he didn't give me his phone number. He gave me his email address and I emailed him last week and he never responded. So I don't know if he's on vacation or what's going on. So, uh, I mean- Um- ... I can call Carl and get it, but I figured I'd call the... you guys and see if you could just connect me. Yeah. Let me see if Gary is available. Um, what was your last name again? I'm sorry. Uh, well, I don't know if he knows who I am. I met him about a year ago. Uh, the I- first name is Joe. Just tell him it's Joe from the FreeRx program. He'll, uh, I think he'll know who that is. Okay. FreeRx is a prescription program. All right. Let me check. Yeah. Okay. Thank you. Hello, Joe. You still there? Yeah. Awesome. Yeah. Thank you so much for holding. Um, since Gary is available, let me transfer you over to him real quick, okay? All right, Justin. Thanks a lot, man. You're welcome. You have a great day, okay? You too. Thank you. All right. You're welcome.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: Hey, Justin. How you doing? Um, I was wondering, is there a way you can connect me to Gary Wright? The, uh... I don't know his number. I know his email, but I don't know his phone number. Um-

Speaker speaker_0: Um, do you, do you mind to ask who's calling?

Speaker speaker_1: Yeah, my name is Joe Schmenty. I'm working with Carl Stecker on a, a benefits plan and he was wanting me to get in touch with Gary , but he didn't give me his phone number. He gave me his email address and I emailed him last week and he never responded. So I don't know if he's on vacation or what's going on. So, uh, I mean-

Speaker speaker_0: Um-

Speaker speaker_1: ... I can call Carl and get it, but I figured I'd call the... you guys and see if you could just connect me.

Speaker speaker_0: Yeah. Let me see if Gary is available. Um, what was your last name again? I'm sorry.

Speaker speaker_1: Uh, well, I don't know if he knows who I am. I met him about a year ago. Uh, the I- first name is Joe. Just tell him it's Joe from the FreeRx program. He'll, uh, I think he'll know who that is.

Speaker speaker_0: Okay.

Speaker speaker_1: FreeRx is a prescription program.

Speaker speaker_0: All right.

Speaker speaker_2: Let me check.

Speaker speaker_1: Yeah.

Speaker speaker_0: Okay.

Speaker speaker_1: Thank you.

Speaker speaker_0: Hello, Joe. You still there?

Speaker speaker_1: Yeah.

Speaker speaker_0: Awesome.

Speaker speaker_1: Yeah.

Speaker speaker_0: Thank you so much for holding. Um, since Gary is available, let me transfer you over to him real quick, okay?

Speaker speaker_1: All right, Justin. Thanks a lot, man.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: You too. Thank you.

Speaker speaker_0: All right. You're welcome.