Transcript: Justin Mills-5262207107252224-6299095561715712

Full Transcript

Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Uh, yes, hello. My name's Juan Alvare. Somebody, um, sent a, a message that say I have to dial this number, call Benefits. I just wanna know what it is, um, what you're talking about. Yeah, so the phone call or the text message you received was just a courtesy reminder from your employer letting you know you're eligible for benefits like medical, dental, vision insurance. Okay. So, on my case, it's gonna be which one? Uh, what did you wanna... I mean, did you want something to look over? Please, if you can. Okay. Do you have a good email I can send this to? Yes. Uh, I'm gonna, I'm gonna, uh... Okay, I'm going to spell it. Um- Okay. ... J as in joke, A as in apple, L as in Lalo, V as in victory, E as in elephant, R as in Ramona, E as in elephant, 903 at gmail.com. At Gmail. And just to confirm, J-A-L-V-E-R-E, 903 at gmail? Um, I think I give you a wrong letters. It's gonna say J as in joke, A-L-V... It's gonna be A as in apple instead of E. So, my, my bad. Sorry about that. No worries. It's gonna, it's gonna spell at JAlvere903@gmail.com. Okay, so the email that you should be looking out for for that benefit guide will be coming from info, that's I-N-F-O, @benefitsinacard.com. Okay. Okay? Okay. Okay. Is there anything else I can help you out with today? Uh, noth- not something. So, the next step is gonna be, uh, let's say there is a benefit I would like to enroll. So, is gonna call you or what? Um, so whenever, so whenever you're ready to be enrolled, you would just give us a call back and we can go from there and get you enrolled. Okay. I got it, I got the email now. I'm gonna take a look in one, one minute when I pull over. Awesome. Well, you have a wonderful day, okay? All right, thank you. Thank you. All right, bye-bye. Have a good day. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_1: Uh, yes, hello. My name's Juan Alvare. Somebody, um, sent a, a message that say I have to dial this number, call Benefits. I just wanna know what it is, um, what you're talking about.

Speaker speaker_0: Yeah, so the phone call or the text message you received was just a courtesy reminder from your employer letting you know you're eligible for benefits like medical, dental, vision insurance.

Speaker speaker_1: Okay. So, on my case, it's gonna be which one?

Speaker speaker_0: Uh, what did you wanna... I mean, did you want something to look over?

Speaker speaker_1: Please, if you can.

Speaker speaker_0: Okay. Do you have a good email I can send this to?

Speaker speaker_1: Yes. Uh, I'm gonna, I'm gonna, uh... Okay, I'm going to spell it. Um-

Speaker speaker_0: Okay.

Speaker speaker_1: ... J as in joke, A as in apple, L as in Lalo, V as in victory, E as in elephant, R as in Ramona, E as in elephant, 903 at gmail.com.

Speaker speaker_0: At Gmail. And just to confirm, J-A-L-V-E-R-E, 903 at gmail?

Speaker speaker_1: Um, I think I give you a wrong letters. It's gonna say J as in joke, A-L-V... It's gonna be A as in apple instead of E. So, my, my bad. Sorry about that.

Speaker speaker_0: No worries.

Speaker speaker_1: It's gonna, it's gonna spell at JAlvere903@gmail.com.

Speaker speaker_0: Okay, so the email that you should be looking out for for that benefit guide will be coming from info, that's I-N-F-O, @benefitsinacard.com.

Speaker speaker_1: Okay.

Speaker speaker_0: Okay?

Speaker speaker_1: Okay.

Speaker speaker_0: Okay. Is there anything else I can help you out with today?

Speaker speaker_1: Uh, noth- not something. So, the next step is gonna be, uh, let's say there is a benefit I would like to enroll. So, is gonna call you or what?

Speaker speaker_0: Um, so whenever, so whenever you're ready to be enrolled, you would just give us a call back and we can go from there and get you enrolled.

Speaker speaker_1: Okay. I got it, I got the email now. I'm gonna take a look in one, one minute when I pull over.

Speaker speaker_0: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_1: All right, thank you. Thank you.

Speaker speaker_0: All right, bye-bye.

Speaker speaker_1: Have a good day. Bye-bye.