

Transcript: Justin

Mills-5258615823450112-5946498181939200

Full Transcript

Thank you for calling Benefits and Incentives. This is Justin. How can I help you today? Uh, I got a text message from y'all. I, I ain't know what it was. I was just trying to figure out what, what it was. Yeah, do you mind reading out the text message for me, please? Uh, yeah. Just a moment. It says, "Congratulation on your job at Surge. You will be automated enrolled in MEC within 30 days." I don't know what MEC is. Yeah, so that text message you received was just congratulating you on a job with Surge Staffing and letting you know you would be automatically enrolled into one of their medical plans that was offered through them. So, you have the option to either accept it or the option to opt out of it for health insurance. Oh. O... Okay. Can I call you back later? That should be fine. Okay. Okay. Well, you have a wonderful day, okay? You too.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and Incentives. This is Justin. How can I help you today?

Speaker speaker_1: Uh, I got a text message from y'all. I, I ain't know what it was. I was just trying to figure out what, what it was.

Speaker speaker_0: Yeah, do you mind reading out the text message for me, please?

Speaker speaker_1: Uh, yeah. Just a moment. It says, "Congratulation on your job at Surge. You will be automated enrolled in MEC within 30 days." I don't know what MEC is.

Speaker speaker_0: Yeah, so that text message you received was just congratulating you on a job with Surge Staffing and letting you know you would be automatically enrolled into one of their medical plans that was offered through them. So, you have the option to either accept it or the option to opt out of it for health insurance.

Speaker speaker_1: Oh. O... Okay. Can I call you back later?

Speaker speaker_0: That should be fine.

Speaker speaker_1: Okay.

Speaker speaker_0: Okay. Well, you have a wonderful day, okay?

Speaker speaker_1: You too.