

## **Transcript: Justin**

**Mills-5255997345447936-5459293951705088**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hello. This is, uh, J... Uh, this is, uh, Anna J. A. Schwartz. Is there someone named Suzie in your office? Uh, not that I'm aware of. Not that you're aware of. Um, is this a place where they do, uh, dental? Oh. Well, we're the benefit administrators for staffing agencies. Do you work for a staffing agency? Okay. Maybe I have the wrong number on this one. No worries. You have a great day, okay? Okay, thank you. Mm-hmm. Bye. You're welcome. Bye-bye.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker\_2: Hello. This is, uh, J... Uh, this is, uh, Anna J. A. Schwartz. Is there someone named Suzie in your office?

Speaker speaker\_1: Uh, not that I'm aware of.

Speaker speaker\_2: Not that you're aware of. Um, is this a place where they do, uh, dental?

Speaker speaker\_1: Oh. Well, we're the benefit administrators for staffing agencies. Do you work for a staffing agency?

Speaker speaker\_2: Okay. Maybe I have the wrong number on this one.

Speaker speaker\_1: No worries. You have a great day, okay?

Speaker speaker\_2: Okay, thank you. Mm-hmm. Bye.

Speaker speaker\_1: You're welcome. Bye-bye.