

Transcript: Justin

Mills-5254809021497344-4702306240479232

Full Transcript

Thank you for calling Benefits In a Card. This is Justin. How can I help you today? Um, hey, I wanted to cancel an insurance. Okay. What's the staffing agency you work for? Uh, WorkSmart. And the last four of your social? Uh, one second. That's gonna be 7021. And your first and last name? Jesus Negrete. Okay. And for security purposes, could you verify your home address, including city, state and zip code, Jesus? Mm-hmm. It's gonna be 2545 Imagine Drive, Dewy Rose, Georgia 3634. 30634. And confirm your date of birth? March 15th, 2004. And a good telephone number have a 706-567-8203. Yep, that's right. And the email I have is jesus7777negrete@gmail? Mm-hmm. Okay. So looking at the file, it looks like you're in a pending request sent for enrollment. However, I'll go ahead and cancel that for you. But I do want to let you know, since it was a pending request sent for enrollment, there will be one deduction that does come off. But after that, you will be officially canceled. Okay? All right. All right. Sounds good. Awesome. Is there anything else I can assist you with today? Oh, that's it. Awesome. Well, you have a wonderful day, okay? Thank you. All right. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits In a Card. This is Justin. How can I help you today?

Speaker speaker_1: Um, hey, I wanted to cancel an insurance.

Speaker speaker_0: Okay. What's the staffing agency you work for?

Speaker speaker_1: Uh, WorkSmart.

Speaker speaker_0: And the last four of your social?

Speaker speaker_1: Uh, one second. That's gonna be 7021.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Jesus Negrete.

Speaker speaker_0: Okay. And for security purposes, could you verify your home address, including city, state and zip code, Jesus?

Speaker speaker_1: Mm-hmm. It's gonna be 2545 Imagine Drive, Dewy Rose, Georgia 3634. 30634.

Speaker speaker_0: And confirm your date of birth?

Speaker speaker_1: March 15th, 2004.

Speaker speaker_0: And a good telephone number have a 706-567-8203.

Speaker speaker_1: Yep, that's right.

Speaker speaker_0: And the email I have is jesus7777negrete@gmail.com?

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: Okay. So looking at the file, it looks like you're in a pending request sent for enrollment. However, I'll go ahead and cancel that for you. But I do want to let you know, since it was a pending request sent for enrollment, there will be one deduction that does come off. But after that, you will be officially canceled. Okay?

Speaker speaker_1: All right. All right. Sounds good.

Speaker speaker_0: Awesome. Is there anything else I can assist you with today?

Speaker speaker_1: Oh, that's it.

Speaker speaker_0: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_1: Thank you.

Speaker speaker_0: All right. Bye-bye.