

Transcript: Justin

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hey, I got a, uh, text from you guys saying, uh, "Congrats on your job with Surge. You'll be auto enrolled in Mech and TellRx within 30 days." I don't... I don't know what that means. Yeah. Hello? Text message received which is congratulating you on a job with Surge Staffing and letting you know you would be automatically enrolled into another medical plan that was offered through them. So you have the option to either accept it or the option to opt out of this for health insurance. That's okay. Great job. Right? Uh, we deal with health insurance here at Benefits and a Card. Okay, okay. Sorry about that. Okay. No worries. You had that on your calendar, correct? Yeah, yeah, sorry about that. Thank you very much. All right, bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_2: Hey, I got a, uh, text from you guys saying, uh, "Congrats on your job with Surge. You'll be auto enrolled in Mech and TellRx within 30 days." I don't... I don't know what that means.

Speaker speaker_1: Yeah. Hello? Text message received which is congratulating you on a job with Surge Staffing and letting you know you would be automatically enrolled into another medical plan that was offered through them. So you have the option to either accept it or the option to opt out of this for health insurance.

Speaker speaker_2: That's okay. Great job. Right?

Speaker speaker_1: Uh, we deal with health insurance here at Benefits and a Card.

Speaker speaker_2: Okay, okay. Sorry about that. Okay.

Speaker speaker_1: No worries.

Speaker speaker_2: You had that on your calendar, correct? Yeah, yeah, sorry about that. Thank you very much.

Speaker speaker_1: All right, bye-bye.