

## **Transcript: Justin**

**Mills-5226799675260928-4843511022403584**

### **Full Transcript**

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hi, Justin. My name is Alice, calling for United Health Centers of the San Joaquin Valley. Please note that this call is being recorded and monitored for quality and training purposes. Okay. I am calling to check on a claims status, Justin. Yeah. Bear with me one second, okay? Yes.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker\_1: Hi, Justin. My name is Alice, calling for United Health Centers of the San Joaquin Valley. Please note that this call is being recorded and monitored for quality and training purposes.

Speaker speaker\_0: Okay.

Speaker speaker\_1: I am calling to check on a claims status, Justin.

Speaker speaker\_0: Yeah. Bear with me one second, okay?

Speaker speaker\_1: Yes.