

Transcript: Justin

Mills-5209497508036608-5646551064821760

Full Transcript

Thank you for calling Veteran 365. This is Justin. How can I help you today? Uh, yes, my name is, uh, Trang and, uh... So for which, like, ouch for, um, I don't need the, the insurance card from, uh- Okay. You mean, out of benefits? Mm-hmm. I- Okay. What's the staffing agency- I don't need one. Okay. Which staffing agency you work for? Hello? Hello? Are you still there? I'm, I'm, I'm here. Yeah, yeah. Okay. Oh, well, what you asking for? What is the staffing agency you work for? Oh, oh, okay, okay. Carlton Staffing. And the last four of your social? 9617. And what was your first and last name? First name is Trang, T-R-A-N-G. And the last name is Tran, T-R-A-N. And you said you recently just started with Carlton Staffing, correct? Correct. This is my, uh, uh, second week. Okay, 'cause I wasn't seeing your file in our system just yet. So in order for me to create a file in our system to opt you out of their benefits, I need your full social. Oh, okay. Uh, 586-54-9617. And your home address, including city, state and zip code. 11211 Bayou Place Drive, Houston, Texas 77099. And your date of birth? November 26, 1960. And a good telephone number. I have a 713-513-0956. Correct. And do you have a good email? Yes. Uh, D-I-E-M... D like, uh, David, E like, uh, initial, E like, um, Emma, M like Mary, 499@Yahoo.com. At Yahoo. Okay. So I'll go ahead and opt you out. Is there anything else I could help you out with today? Uh, I think that's all for today. Awesome. You have a wonderful day, okay? Okay. Thank you. You're welcome. Bye-bye. Okay. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Veteran 365. This is Justin. How can I help you today?

Speaker speaker_1: Uh, yes, my name is, uh, Trang and, uh... So for which, like, ouch for, um, I don't need the, the insurance card from, uh-

Speaker speaker_0: Okay. You mean, out of benefits?

Speaker speaker_1: Mm-hmm. I-

Speaker speaker_0: Okay. What's the staffing agency-

Speaker speaker_1: I don't need one.

Speaker speaker_0: Okay. Which staffing agency you work for?

Speaker speaker_1: Hello?

Speaker speaker_0: Hello? Are you still there? I'm, I'm, I'm here.

Speaker speaker_1: Yeah, yeah. Okay. Oh, well, what you asking for?

Speaker speaker_0: What is the staffing agency you work for?

Speaker speaker_1: Oh, oh, okay, okay. Carlton Staffing.

Speaker speaker_0: And the last four of your social?

Speaker speaker_1: 9617.

Speaker speaker_0: And what was your first and last name?

Speaker speaker_1: First name is Trang, T-R-A-N-G. And the last name is Tran, T-R-A-N.

Speaker speaker_0: And you said you recently just started with Carlton Staffing, correct?

Speaker speaker_1: Correct. This is my, uh, uh, second week.

Speaker speaker_0: Okay, 'cause I wasn't seeing your file in our system just yet. So in order for me to create a file in our system to opt you out of their benefits, I need your full social.

Speaker speaker_1: Oh, okay. Uh, 586-54-9617.

Speaker speaker_0: And your home address, including city, state and zip code.

Speaker speaker_1: 11211 Bayou Place Drive, Houston, Texas 77099.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: November 26, 1960.

Speaker speaker_0: And a good telephone number. I have a 713-513-0956.

Speaker speaker_1: Correct.

Speaker speaker_0: And do you have a good email?

Speaker speaker_1: Yes. Uh, D-I-E-M... D like, uh, David, E like, uh, initial, E like, um, Emma, M like Mary, 499@Yahoo.com.

Speaker speaker_0: At Yahoo. Okay. So I'll go ahead and opt you out. Is there anything else I could help you out with today?

Speaker speaker_1: Uh, I think that's all for today.

Speaker speaker_0: Awesome. You have a wonderful day, okay?

Speaker speaker_1: Okay. Thank you.

Speaker speaker_0: You're welcome. Bye-bye.

Speaker speaker_1: Okay. Bye-bye.